

# LINKSYS®

A Division of Cisco Systems, Inc.



2.4GHz  
802.11b

# Wireless-B

## Ethernet Bridge

# User Guide



Model No. **WET11**



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## How to Use this Guide

Your guide to the Wireless-B Ethernet Bridge has been designed to make understanding networking with the Wireless-B Ethernet Bridge easier than ever. Look for the following items when reading this guide:



This checkmark means there is a Note of interest and is something you should pay special attention to while using the Wireless-B Ethernet Bridge.



This exclamation point means there is a Caution or warning and is something that could damage your property or the Wireless-B Ethernet Bridge.



This question mark provides you with a reminder about something you might need to do while using the Wireless-B Ethernet Bridge.

In addition to these symbols, there are definitions for technical terms that are presented like this:

***word:*** *definition.*

Also, each figure (diagram, screenshot, or other image) is provided with a figure number and description, like this:

**Figure 0-1: Sample Figure Description**

Figure numbers and descriptions can also be found in the “List of Figures” section in the “Table of Contents”.

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# Chapter 1: Introduction

## Welcome

Thank you for choosing the Wireless-B Ethernet Bridge. The versatile Wireless-B Ethernet Bridge can make any wired Ethernet-equipped device a part of your wireless network. At home, use the Wireless-B Ethernet Bridge to connect game consoles, set-top boxes, or computers into your wireless network to share your high-speed network connection. In the office, convert your Ethernet-wired printer, scanner, camera, notebook or desktop into a wireless networked device.

It's completely driver-free, so it works on any platform and under any operating system! Since there are no drivers to load, setup is a snap—just plug it into your device and configure the network settings through your web browser.

You can also use the Wireless-B Ethernet Bridge as a kind of “cable-less cable” to connect remote areas together. Maybe Shipping is all the way across the warehouse from Receiving. Or maybe you want to set up a home office in your detached garage. With a Wireless-B Ethernet Bridge in the garage, and another one (or a Wireless Access Point) in the house, you're connected—with no cabling hassle.

Let the Wireless-B Ethernet Bridge from Linksys open up exciting new possibilities for your wireless network.

**802.11b:** an IEEE wireless networking standard that specifies a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

**Ethernet:** an IEEE standard network protocol that specifies how data is placed on and retrieved from a common transmission medium.

## What's in this Guide?

This user guide covers the steps for setting up and using the Wireless-B Ethernet Bridge.

- **Chapter 1: Introduction**  
This chapter describes the Wireless-B Ethernet Bridge applications and this user guide.
- **Chapter 2: Planning your Wireless Network**  
This chapter describes the basics of wireless networking.
- **Chapter 3: Getting to Know the Wireless-B Ethernet Bridge**  
This chapter describes the physical features of the Bridge.
- **Chapter 4: Connecting the Wireless-B Ethernet Bridge for Setup**  
This chapter instructs you on how to connect the Bridge to your network for setup.
- **Chapter 5: Setting Up the Wireless-B Ethernet Bridge**  
This chapter explains how to set up the Bridge using the Setup Wizard.
- **Chapter 6: Connecting the Wireless-B Ethernet Bridge for Network Use**  
This chapter explains how to connect the Bridge to a network device so the device can join your wireless network.
- **Chapter 7: Using the Wireless-B Ethernet Bridge Web-based Utility**  
This chapter explains how to use the Web-Based Utility to configure the settings on the Bridge.
- **Appendix A: Troubleshooting**  
This appendix describes some problems and solutions, as well as frequently asked questions, regarding installation and use of the Wireless-B Ethernet Bridge.
- **Appendix B: Wireless Security**  
This appendix explains the risks of wireless networking and some solutions to reduce the risks.
- **Appendix C: Upgrading Firmware**  
This appendix instructs you on how to upgrade the firmware on the Bridge should you need to do so.
- **Appendix D: Glossary**  
This appendix gives a brief glossary of terms frequently used in networking.
- **Appendix E: Windows Help**  
This appendix describes how you can use Windows Help for instructions about networking, such as installing the TCP/IP protocol.

## **Wireless-B Ethernet Bridge**

- **Appendix F: Specifications**  
This appendix provides the technical specifications for the Bridge.
- **Appendix G: Warranty Information**  
This appendix supplies the warranty information for the Bridge.
- **Appendix H: Regulatory Information**  
This appendix supplies the regulatory information regarding the Bridge.
- **Appendix I: Contact Information**  
This appendix provides contact information for a variety of Linksys resources, including Technical Support.

# Chapter 2: Planning Your Wireless Network

## Network Topology

A wireless local area network (WLAN) is exactly like a regular local area network (LAN), except that each computer in the WLAN uses a wireless device to connect to the network. Computers in a WLAN share the same frequency channel and SSID, which is an identification name shared by the wireless devices belonging to the same wireless network.

## Ad-Hoc versus Infrastructure Mode

Unlike wired networks, wireless networks have two different modes in which they may be set up: infrastructure and ad-hoc. An infrastructure configuration is a WLAN and wired LAN communicating to each other through an access point. An ad-hoc configuration is wireless-equipped computers communicating directly with each other. Choosing between these two modes depends on whether or not the wireless network needs to share data or peripherals with a wired network or not.

If the computers on the wireless network need to be accessible by a wired network or need to share a peripheral, such as a printer, with the wired network computers, the wireless network should be set up in Infrastructure mode. The basis of Infrastructure mode centers around an access point, which serves as the main point of communications in a wireless network (see Figure 2-1). Access points transmit data to PCs equipped with wireless network cards, which can roam within a certain radial range of the access point. Multiple access points can be arranged to work in succession to extend the roaming range, and can be set up to communicate with your Ethernet hardware as well.

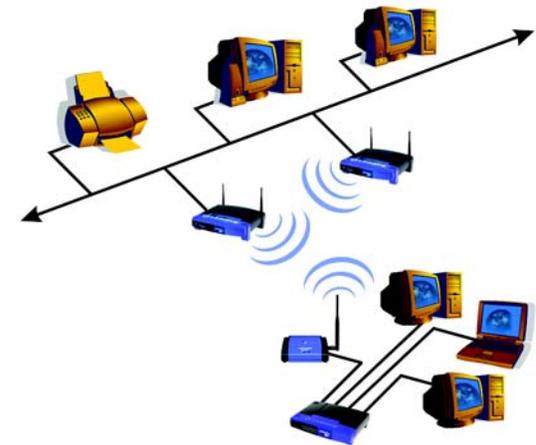
If the wireless network is relatively small and needs to share resources only with the other computers on the wireless network, then the Ad-Hoc mode can be used. Ad-Hoc mode allows computers equipped with wireless transmitters and receivers to communicate directly with each other, eliminating the need for an access point. The drawback of this mode is that in Ad-Hoc mode, wireless-equipped computers are not able to communicate with computers on a wired network. And, of course, communication between the wireless-equipped computers is limited by the distance and interference directly between them.

Figure 2-2 shows a typical scenario of four Wireless-B Ethernet Bridges in ad-hoc mode. Figure 2-3 shows a typical wireless bridging scenario using two Wireless-B Ethernet Bridges. Each wireless network is connected to a Wireless-B Ethernet Bridge through a switch. A separate notebook computer is equipped with a wireless network adapter and can communicate with either wireless network when it is configured with the appropriate SSID and channel.

**LAN (Local Area Network):** the computers and networking products that make up your local network.

**SSID:** your wireless network's name.

**Infrastructure:** a wireless network that is bridged to a wired network via an access point.

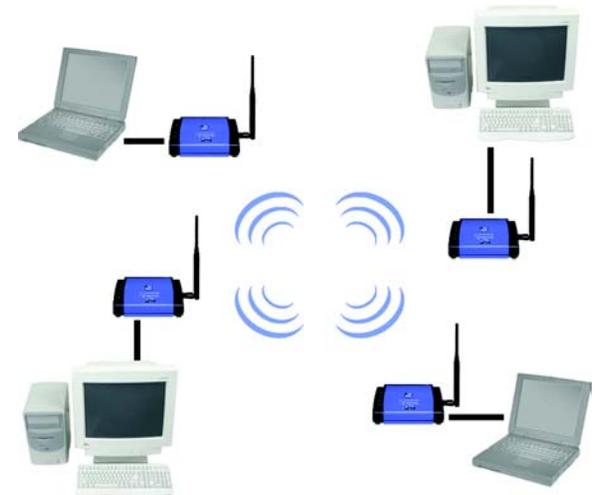


**Figure 2-1: Infrastructure Mode**

**Ad-hoc:** a group of wireless devices communicating directly to each other (peer-to-peer) without the use of an access point.

## Wireless-B Ethernet Bridge

With these, and many other, Linksys products, your networking options are limitless. Go to the Linksys website at [www.linksys.com](http://www.linksys.com) for more information about products that work with the Wireless-B Ethernet Bridge.



**Figure 2-2: Ad-Hoc Mode**



**Figure 2-3: Wireless Bridging Using Two Bridges**

# Chapter 3: Getting to Know the Wireless-B Ethernet Bridge

## The Back Panel

All connections to the Bridge are made through the ports in its back panel, shown in Figure 3-1.



Figure 3-1: Back Panel

- |              |  |
|--------------|--|
| <b>Reset</b> | The Reset button resets the Bridge to its factory default settings.  |
| <b>X-II</b>  | The X-II (MDI/MDI-X) slide switch offers a choice between two settings. Use the X setting if you are connecting the Bridge to a network adapter. Use the II setting if you are connecting the Bridge to a hub or switch. |
| <b>LAN</b>   | The LAN port is where you will connect the Ethernet network cable.   |
| <b>Power</b> | The Power port is where you will connect the power adapter.  |



**Important:** Resetting the Wireless-B Ethernet Bridge will erase all of your settings (WEP encryption, wireless settings, etc.) and replace them with the factory defaults. Do not reset the Wireless-B Ethernet Bridge if you want to retain these settings.

## The Front Panel

Network activity with the Bridge is shown on the LEDs, shown in Figure 3-2.

<b>PWR</b>	Green. The PWR LED will light up when the Bridge is powered on.
<b>DIAG</b>	Green. The DIAG LED will light up when there is a connection error. Re-establish the connection to eliminate the error.
<b>LAN</b>	Green. The LAN LED will be lit steadily when the Bridge is connected to the wired network. The LED will flash when there is wired network traffic.
<b>WLAN</b>	Green. The WLAN LED will be lit steadily when the Bridge is connected to the wireless network. The LED will flash when there is wireless network traffic.



Figure 3-2: Front Panel

# Chapter 4: Connecting the Wireless-B Ethernet Bridge for Setup

1. Attach the Bridge's antenna.
2. Plug the included Ethernet network cable into the LAN port on the back panel of the Bridge, shown in Figure 4-1.
3. The X-II (MDI/MDI-X) slide switch offers a choice between two settings. Slide the X-II switch to the X position if you are connecting the Bridge to a PC's network adapter. Slide the X-II selection switch to the II position if you are connecting the Bridge to a hub or switch.
4. Plug the other end of the Ethernet network cable into the RJ-45 port of the hub, switch, or PC you wish to use to configure the Bridge.
5. Plug the supplied power adapter into the Power port on the back panel of the Bridge, shown in Figure 4-2. Then plug the other end into an electrical outlet.

**Proceed to the next section, "Chapter 5: Setting Up the Wireless-B Ethernet Bridge."**



**Figure 4-1: Connect the Ethernet Network Cable**



**Figure 4-2: Connect the Power Adapter**

# Chapter 5: Setting Up the Wireless-B Ethernet Bridge

## Overview

Now that you've connected the Wireless-B Ethernet Bridge to your wired network, you are ready to set it up. The Setup Wizard will guide you through all the necessary steps.

## Setup Wizard

1. Insert the Setup CD-ROM into your PC's CD-ROM drive. The Setup Utility should run automatically, and the screen in Figure 5-1 should appear. If it does not, click the **Start** button and choose **Run**. In the field that appears, enter **D:\setup.exe** (if "D" is the letter of your CD-ROM drive).
  - **Setup** - Click the **Setup** button to proceed with the Setup Wizard.
  - **User Guide** - Click the **User Guide** button to open the PDF file of this User Guide.
  - **LINKSYS Web** - Click the **LINKSYS Web** button to access the Linksys website using an active Internet connection.
  - **Exit** - Click the **Exit** button to exit the Setup Wizard.
2. Click the **Setup** button to begin the setup process.
3. Make sure the Bridge is correctly connected to your wired network (see Figure 5-2). Then click the **Next** button.



Figure 5-1: Welcome



Figure 5-2: Check Connection

## Wireless-B Ethernet Bridge

- The screen shown in Figure 5-3 displays a list of Wireless-B Ethernet Bridges on your network, along with the status information for each Bridge. (If you have only one Bridge on your network, it will be the only one displayed.) Select the Bridge you are currently installing by clicking its name in the *Selection* box. Write down the IP address of the Wireless-B Ethernet Bridge, so you can use it to access the Web-based Utility later. Then click the **Yes** button.
- For security purposes, you will be asked for your password in order to access the Bridge, as shown in Figure 5-4. In lowercase letters, enter **admin** in the *Password* field (later you can change the password through the Web-based Utility). Then click the **Enter** button.
- The screen shown in Figure 5-5 shows a choice of two wireless modes. Click the **Infrastructure** radio button if you want your wireless computers to network with computers on your wired network using a wireless access point. Click the **Ad-Hoc** radio button if you want multiple wireless computers to network directly with each other. Do not use the Ad-Hoc mode if you want to network your wireless computers with computers on your wired network.

In the *WB Name* field, enter a unique name for the Bridge. Memorable names are helpful, especially if you are using multiple bridges on the same network. Click the **Next** button to continue or the **Back** button to return to the previous screen.



Figure 5-3: List of Bridges



Figure 5-4: Password

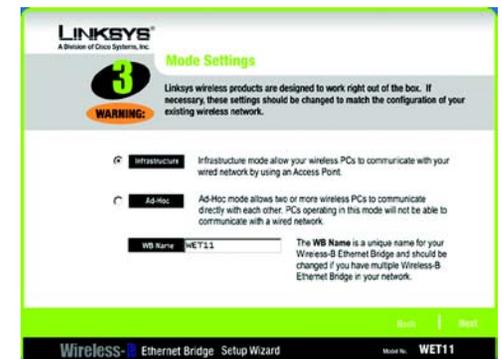


Figure 5-5: Mode Settings

- The *Wireless Settings* screen, shown in Figure 5-6, will now appear. Enter your wireless network's SSID. If you chose Ad-Hoc mode, select the channel at which the network broadcasts its wireless signal. Then click the **Next** button.
  - SSID** - The SSID is the unique name shared among all devices in a wireless network. The SSID must be identical for all devices in the wireless network. It is case-sensitive and must not exceed 32 alphanumeric characters, which can be any keyboard character.
  - Channel** - From the drop-down menu, select the appropriate channel to match your network's channel setting (available for Ad-Hoc mode only). All devices in your wireless network must use the same channel in order to function correctly.
- The *IP Settings* screen will appear next, shown in Figure 5-7. If your network has a router or DHCP server automatically assigning IP addresses, click the radio button next to **Automatically obtain an IP address (DHCP)**. Click the **Next** button to continue or the **Back** button to return to the previous screen. Then proceed to step 9.

If you need to set a static IP address on the Bridge, click the radio button next to **Set IP configuration manually** to select this option. Enter an IP Address, IP Mask, and Gateway appropriate to your network. You must specify an IP address on this screen. If you are unsure about the IP Mask and Gateway, it is better to leave these two fields blank. Click the **Next** button to continue or the **Back** button to return to the previous screen. Then proceed to step 9.

- IP Address** - This IP address must be unique to your network.
  - IP Mask** - The Bridge's IP Mask (also known as Subnet Mask) must be the same as your wired network's Subnet Mask.
  - Gateway** - Enter the IP address of your network's Gateway (usually this is the router's IP address).
- The *Security Settings* screen, shown in Figure 5-8, appears next. Enable or disable Wired Equivalent Privacy (WEP) encryption for your wireless network. If you enable WEP, select the level of WEP encryption, and then enter a Passphrase. (If you want to enter a WEP key manually, then click the **Next** button.) If you want to disable WEP encryption, keep the default, **Disabled**. Click the **Next** button to continue.
  - WEP (Disabled/64-bit WEP/128-bit WEP)** - In order to utilize WEP encryption, select **64-bit** or **128-bit WEP** from the drop-down menu. Then enter a Passphrase. (If you want to enter a WEP key manually, then click the **Next** button.) If you do not want to use WEP encryption, keep the default setting, **Disabled**.
  - Passphrase** - Instead of manually entering a WEP key, you can enter a Passphrase, so a WEP key will be automatically generated after you click the Next button. The Passphrase is case-sensitive and should have 16

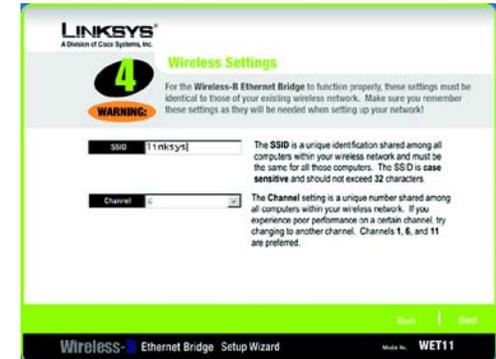


Figure 5-6: Wireless Settings

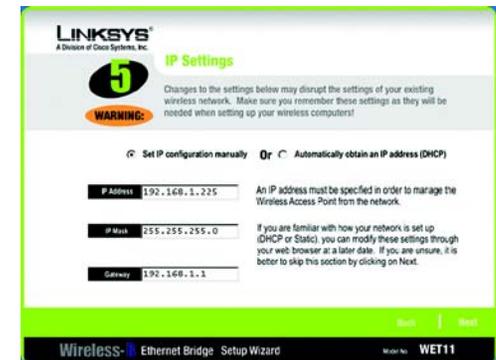


Figure 5-7: IP Settings

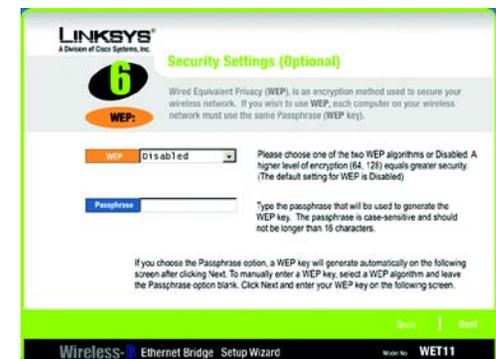


Figure 5-8: Security Settings

## Wireless-B Ethernet Bridge

or fewer alphanumeric characters. It must match the passphrase of your wireless network and is compatible with Linksys wireless products only. (You will have to enter the WEP key(s) manually on any non-Linksys wireless products.)

10. If you entered a Passphrase, then you will see the automatically generated WEP key in the *Key 1* field, shown in Figure 5-9. Click the **Next** button, and proceed to step 11.

If you did not enter a Passphrase, then enter a WEP key in the *Key 1* field. If you are using 64-bit WEP encryption, then the key must consist of exactly 10 hexadecimal characters. If you are using 128-bit WEP encryption, then the key must consist of exactly 26 hexadecimal characters. Valid hexadecimal characters are “0”-“9” and “A”-“F”. Then click the **Next** button, and proceed to step 11.

11. Review your settings on the Confirmation screen, shown in Figure 5-10. Write down the Bridge’s IP Address if you want to configure advanced settings through the Bridge’s Web-based Utility. Click the **Yes** button to save these settings. Click the **No** button to exit the Setup Wizard.
12. The next screen, shown in Figure 5-11, shows that the configuration is complete. To configure any other Wireless-B Ethernet Bridges on your network, run this Setup Wizard again. To register the Bridge, click the **Online Registration** button. To exit the Setup Wizard, click the **Exit** button.

**The Wireless-B Ethernet Bridge is now successfully configured for your network.**

**Go to “Chapter 6: Connecting the Wireless-B Ethernet Bridge for Network Use.”**

**Advanced users: For advanced configuration, proceed to “Chapter 7: Using the Wireless-B Ethernet Bridge Web-based Utility.”**



**Figure 5-9: WEP Key**



**Figure 5-10: Confirmation**



**Figure 5-11: Congratulations**

# Chapter 6: Connecting the Wireless-B Ethernet Bridge for Network Use

1. After configuration, unplug the power cable from the electrical outlet, and unplug the Ethernet network cable from the PC, hub, or switch.
2. Plug the Ethernet network cable into the RJ-45 port on the Ethernet-ready network device you wish to add to the wireless network.
3. Plug the power cable into a local electrical outlet.

**The installation of the Wireless-B Ethernet Bridge is complete.**

**If you want to use the Bridge's Web-based Utility, refer to "Chapter 7: The Wireless-B Ethernet Bridge Web-based Utility."**



**Note:** If you do not have an active connection to the Ethernet-ready network device, then change the position of the X-II switch.

# Chapter 7: Using the Wireless-B Ethernet Bridge Web-based Utility

## Overview

The Bridge is designed to function properly after configuration using the Setup Wizard. However, if you would like to change these settings or make more advanced configuration changes, use your web browser and the Wireless-B Ethernet Bridge Web-based Utility. This chapter explains how to use the Utility.

## Starting the Web-based Utility

1. Open your web browser, and enter the IP address of the Wireless-B Ethernet Bridge (the default is **192.168.1.225**). Press the **Enter** key, and the screen shown in Figure 7-1 will appear. In lowercase letters, enter the default password, **admin**, in the *Password* field. Click the **OK** button. You can set a new password on the *Password* screen later.
2. The Utility's *Setup* screen, shown in Figure 7-2, will appear.

The Utility provides a convenient, web-browser-based way to alter the Bridge's settings. It offers five main tabs:

- Setup - Enables you to configure the IP address and wireless settings.
- Password - Allows you to change the password or reset all settings to factory defaults.
- Advanced - Lets you change the advanced wireless settings and clone a MAC address onto the Bridge.
- Status - Displays the Bridge's current settings.
- Help - Provides explanations of various configuration settings and links to online technical support resources.



**Figure 7-1: Access the Web-based Utility**



**Have You:** Enabled TCP/IP on your PCs? PCs communicate over the network with this protocol. Refer to “Appendix D: Windows Help” for more information on TCP/IP.



**Note:** The Wireless-B Ethernet Bridge is designed to function properly after using the Setup Wizard. This chapter is provided solely for those who wish to perform more advanced configuration or monitoring.

## Setup

The *Setup* screen, shown in Figure 7-2, lets you configure the wired and wireless network settings for the Bridge.

- **Firmware** - The version number of the Bridge's firmware is displayed here. Firmware should be upgraded **ONLY** if you experience problems with the Bridge. Firmware updates are posted at [www.linksys.com](http://www.linksys.com). For more information, refer to "Appendix C: Upgrading Firmware."
- **MAC Address** - The MAC Address of the Bridge is displayed here.

### LAN

- **Device Name** - You may assign any name to the Bridge. Unique, memorable names are helpful, especially if you are using multiple bridges on the same wireless network.
- **Configuration Type** - If the Bridge will obtain an IP address automatically from a DHCP server, such as a router, then select **Automatic Configuration-DHCP**. If you are assigning the Bridge a static IP address, then select **Static IP Address**, and enter an IP Address, Subnet Mask, and Gateway address in the *IP Address*, *Subnet Mask*, and *Gateway* fields.

### Wireless

- **SSID** - The SSID is the network name shared among all devices in a wireless network. The SSID must be identical for all devices in the wireless network. It is case-sensitive and must not exceed 32 alphanumeric characters, which may be any keyboard character (do not use any spaces). Make sure this setting is the same for all devices in your wireless network. For added security, Linksys recommends that you change the default SSID (linksys) to a name of your choice.

To search for available wireless networks, click the **Site Survey** button.

- **Network Type** - Choose a wireless operating mode for the Bridge. Keep the default setting, **Infrastructure**, if you want your wireless-equipped device to communicate with computers and other devices on your wired network using a wireless access point. Select **Ad-Hoc** button if you want multiple wireless-equipped devices to communicate directly with each other.

If you chose Ad-Hoc mode, then select the correct operating channel for your network in the *Channel* drop-down menu. The channel you choose should match the channel set on the other devices in your wireless network.

The screenshot shows the 'Setup' tab of the Linksys web-based utility. The page has a green header with 'Setup' and navigation links for 'Password', 'Advanced', 'Status', and 'Help'. A warning message states: 'This screen allow changes to basic settings. Click the Apply button to save any changes. If this page does not automatically refresh after clicking Apply, then click the Refresh button of your web browser.' The 'LAN' section displays 'Firmware: v 2.05, September 15, 2003' and 'MAC Address: 00:02:DD:81:11:64'. The 'Device Name' field contains 'WET11'. Under 'Configuration Type', 'Static IP Address' is selected. The IP Address is 192.168.1.225, Subnet Mask is 255.255.255.0, and Gateway is 192.168.1.1. A note says 'The above settings will not be applied if Automatic Configuration - DHCP is selected.' The 'Wireless' section shows 'SSID: linksys' with a 'Site Survey' button. 'Network Type' is 'Infrastructure' and 'Channel' is '6'. 'WEP' is 'Disable' with an 'Edit WEP Settings' button. A note at the bottom says 'Note: All devices must use the same settings in order to communicate.' At the very bottom are 'Apply', 'Cancel', and 'Help' buttons.

**Figure 7-2: Setup Tab**

## Wireless-B Ethernet Bridge

- **WEP** - To enable WEP encryption, click the **Enable** radio button. To increase wireless network security, using WEP encryption is strongly recommended. Then click the **Edit WEP Settings** button to configure the WEP settings. To disable WEP encryption, keep the default, **Disable**.

An acronym for Wired Equivalent Privacy, WEP is an encryption method used to protect your wireless data communications. WEP uses 64-bit or 128-bit keys to provide access control to your network and encryption security for every data transmission. To decode a data transmission, each device in a network must use an identical WEP key. Higher encryption levels offer higher levels of security, but due to the complexity of the encryption, they may decrease network performance.

Click the **Apply** button to save your changes. If your page doesn't automatically refresh itself, then click the **Refresh** button of your web browser. Click the **Cancel** button to cancel your changes. Click the **Help** button for additional on-screen information.

- **Site Survey**

The *Site Survey* screen, shown in Figure 7-3, shows all the wireless networks detected by the Bridge and their general information. You can use this screen to connect to one of these networks.

For each wireless network detected, the following information is displayed:

- **SSID** - The network name. To join a wireless network, click its SSID.
- **MAC Address** - The MAC address of the network's access point.
- **Channel** - The channel setting.
- **Signal Strength (%)** - The percentage of wireless signal strength.
- **Mode** - The network mode and status of WEP encryption.

Click the **Refresh** button to obtain the most up-to-date data. Click the **Cancel** button to close this screen. Click the **Help** button for additional on-screen information.

- **WEP Encryption**

Use the *WEP* screen, shown in Figure 7-4, to configure the WEP encryption level and WEP keys for the Bridge.

- **Default Transmit Key** - Select which WEP key (1-4) will be used when the Bridge sends data. Make sure the other wireless-equipped devices are using the same key.

SSID	MAC Address	Channel	Signal Strength(%)	Mode
abtest	00:06:25:F1:24:D7	1	94	Infra,WEP
wetwep	00:06:25:F2:B5:E1	6	76	Infra,WEP
linksys	00:A0:C5:B1:1A:8C	6	76	Infra
wet54gv2	00:06:25:E9:11:77	11	68	Infra
linksys	00:0C:41:6E:9F:FF	6	60	Infra
wusb54g	00:06:25:E9:05:96	11	52	Infra
ciscoexec	00:02:8A:0E:36:43	1	36	Infra

Figure 7-3: Site Survey



**NOTE:** Make sure that your WEP key matches the WEP key of the wireless network you want to join. Otherwise, the connection will fail.

## Wireless-B Ethernet Bridge

- **WEP Encryption** - In order to use WEP encryption, select **64-Bit (10 hex digits)** or **128-Bit (26 hex digits)** from the drop-down menu.
- **Passphrase** - Instead of manually entering WEP keys, you can enter a Passphrase. This Passphrase is used to generate one or more WEP keys. It is case-sensitive and should not be longer than 16 alphanumeric characters. (The Passphrase function is compatible with Linksys wireless products only. If you want to communicate with non-Linksys wireless products, you will need to enter your WEP key(s) manually on the non-Linksys wireless products.) After you enter the Passphrase, click the **Generate** button to create WEP key(s).
- **Keys 1-4** - If you are not using a Passphrase, then you can enter one or more WEP keys manually.

In each key field, manually enter a set of values. (Do not leave a key field blank, and do not enter all zeroes. These are not valid key values.) If you are using 64-bit WEP encryption, then each key must consist of exactly 10 hexadecimal characters in length. If you are using 128-bit WEP encryption, then each key must consist of exactly 26 hexadecimal characters in length. Valid hexadecimal characters are "0"-"9" and "A"-"F".

Click the **Apply** button to save your changes. If your page doesn't automatically refresh itself, then click the **Refresh** button of your web browser. Click the **Cancel** button to cancel your changes. Click the **Help** button for additional on-screen information.

## Password

The *Password* screen, shown in Figure 7-5, lets you change the Bridge's Password and restore the factory default settings.

- **Administrative Password** - It is strongly recommended that you change the Bridge's default password (admin). All users who try to access the Bridge's Web-based Utility will be prompted for the Bridge's Password. The new Password must not exceed 12 characters in length and must not include any spaces. Enter the new Password a second time to confirm it.
- **Restore Factory Defaults** - Click the **Yes** radio button to reset all configuration settings to their default values. If you do not want to restore the factory defaults, then keep the default setting, **No**.

To save your changes, click the **Apply** button. Click the **Cancel** button to cancel your changes. Click the **Help** button for additional on-screen information.

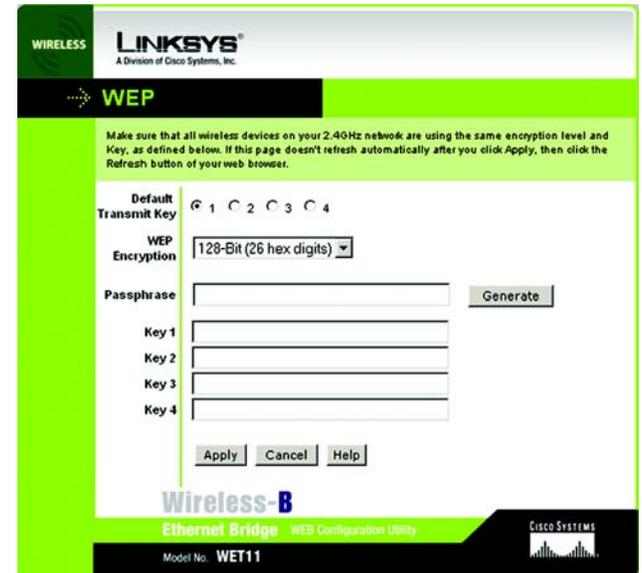


Figure 7-4: WEP Encryption



Figure 7-5: Password Tab



**IMPORTANT:** Any settings you have saved will be lost if the default settings are restored.

## Advanced

Use the *Advanced Settings* screen, shown in Figure 7-6, to customize advanced wireless settings and clone a MAC address onto the Bridge.

### Wireless

- **Transmission Rate** - The default setting is **Auto**. The range is from 1 to 11Mbps.

The rate of data transmission should be set depending on the speed of your wireless network. You can select from a range of transmission speeds, or you can keep the default setting, **Auto**, to have the Bridge automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the Bridge and another wireless-equipped device.

- **Authentication Type** - The default setting is **Open System**. The choices are **Open System** and **Shared Key**.

This setting allows the Bridge to authenticate communication with the wireless devices in your network. With the Shared Key setting, all wireless devices must use the same WEP key so that the Bridge and the client can authenticate each other and start transmitting data. With the Open System setting, any device can join a network without performing any security check. Select the authentication type used by your wireless network.

### MAC Address

- **Cloning Mode** - You can clone the MAC address of any network device onto the Bridge. To disable MAC address cloning, keep the default setting, **Disable**. To use the MAC cloning feature, select **Enable**.

If you have enabled MAC cloning, then select **Auto** if you want to clone the MAC address of the device currently connected to the Bridge's LAN port. The Bridge will actively scan for a new MAC address to be cloned whenever you disconnect and re-connect the Bridge through its LAN port. Select **Manual** if you want to specify a MAC address in the *Enter MAC Address* field. This is useful when the Bridge is connected to multiple devices through a switch or a hub.

Click the **Apply** button to save your changes. If your page doesn't automatically refresh itself, then click the **Refresh** button of your web browser. Click the **Cancel** button to cancel your changes. Click the **Help** button for additional on-screen information.



Figure 7-6: Advanced Settings Tab

## Status

The *Status* screen displays the Bridge's current status and settings. All information is read-only.

- **Device Name** - The name you have assigned to the Bridge is displayed here.
- **Firmware Version** - The version number of the Bridge's firmware is displayed here. Firmware should be upgraded **ONLY** if you experience problems with the Bridge. Firmware updates are posted at [www.linksys.com](http://www.linksys.com). For more information, refer to "Appendix C: Upgrading Firmware."
- **MAC Address** - The MAC Address of the Bridge is displayed here.

### LAN Settings

- **IP Address** - The Bridge's IP Address is displayed here.
- **Subnet Mask** - The Bridge's Subnet Mask is displayed here.
- **Gateway** - The Gateway address for the Bridge is displayed here.

### LAN Statistics

- **Ethernet TX** - The number of packets transmitted to the Ethernet network is displayed here.
- **Ethernet RX** - The number of packets received from the Ethernet network is displayed here.
- **Wireless TX** - The number of packets transmitted to the wireless network is displayed here.
- **Wireless RX** - The number of packets received from the wireless network is displayed here.

### Wireless Settings

- **SSID** - The Bridge's SSID is displayed here.
- **Network Type** - The Bridge's mode is displayed here.
- **Channel** - The Bridge's channel setting is displayed here.
- **WEP** - The status of the Bridge's WEP encryption is displayed here.
- **TX Rate** - The Bridge's transmission rate is displayed here.

The screenshot shows the Linksys Status page for a Wireless-B Ethernet Bridge. The page is titled "Status" and includes a navigation menu with "Setup", "Password", "Advanced", "Status", and "Help". A warning message states: "This screen displays current status and settings. This information is read-only." The page is divided into several sections:

- Device Name:** WET11
- Firmware Version:** v 2.05, September 15, 2003
- MAC Address:** 00:02:DD:81:11:64
- LAN Settings:**
  - IP Address: 192.168.1.225
  - Subnet Mask: 255.255.255.0
  - Gateway: 192.168.1.1
- Statistics:**
  - Ethernet TX: 224
  - Ethernet RX: 180
  - Wireless TX: 6
  - Wireless RX: 62
- Wireless Settings:**
  - SSID: linksys
  - Network Type: Ad-Hoc
  - Channel: 6
  - WEP: Disable
  - TX Rate: 11
  - Link Quality: 78%

At the bottom of the page, there are "Refresh" and "Help" buttons.

Figure 7-7: Status Tab

## Wireless-B Ethernet Bridge

- **Link Quality** - The percentage of the Bridge's wireless signal strength is displayed here.

Click the **Refresh** button to obtain the most up-to-date settings and statistics. Click the **Help** button for additional on-screen information.

## Help

The *Help* screen offers links to all of the help information for the Web-based Utility's screens and the Bridge's online technical support resources. All information is read-only.

- **Linksys Website** - Click the **Linksys Website** link to visit Linksys's website, [www.linksys.com](http://www.linksys.com).
- **Online manual in PDF format** - Click the **Online manual in PDF format** to view this User Guide online. It is in Adobe Acrobat Portable Document File (.pdf) format, so you will need the free Adobe Acrobat Reader to view the pdf. If you do not have the Reader, click the **Adobe Website** link to download it.
- **Adobe Website (software for viewing PDF documents)** - If you need to download the Adobe Acrobat Reader to view the User Guide pdf, then click the **Adobe Website** link.



**Figure 7-8: Help Tab**

# Appendix A: Troubleshooting

This appendix consists of two parts: “Common Problems and Solutions” and “Frequently Asked Questions.” This appendix provides solutions to problems that may occur during the installation and operation of the Wireless-B Ethernet Bridge. Read the descriptions below to solve your problems. If you can't find an answer here, check the Linksys website at [www.linksys.com](http://www.linksys.com).

## Common Problems and Solutions

### 1. *I can't connect to the access point.*

Open the Web-based Utility. On the Setup tab, perform the following steps:

- Verify that the operating mode is set to Infrastructure mode.
- Make sure that the SSID is the same as the SSID of the access point.
- On the WEP Encryption screen, make sure that all of the WEP settings are the same as the WEP settings of the access point.

### 2. *I want to play head-to-head (ad-hoc) gaming with two Xboxes, but they won't communicate.*

Perform the following steps:

- Make sure both Bridges are set to the same SSID, network mode (Ad-Hoc), channel setting, and WEP settings.
- Verify that the Bridges are set to different IP addresses.
- You need to enable MAC address cloning on the Bridge for each Xbox. Follow these instructions:
  1. Open the Web-based Utility for one of the Bridges.
  2. Click the **Advanced** tab.
  3. Select **Enable** from the MAC Address Cloning Mode drop-down menu.
  4. Click the **Auto** radio button.
  5. Click the **Apply** button to save your changes. When you connect the Bridge to its Xbox, the Bridge will automatically clone the Xbox's MAC address.
- Repeat steps 1-5 for the other Bridge.

### 3. *I don't know how to change the Bridge's IP address.*

You have two ways to change the Bridge's IP address.

- Open the Web-based Utility. On the *Setup* screen, click the **Static IP Address** radio button, and change the IP address there.
- If you encounter problems, power the Bridge off and on again, or push the Reset button. Then try to change the IP address again.

**4. The Bridge-enabled PC won't communicate with a wireless-enabled PC or printer.**

Perform the following steps:

- Check that the wireless-enabled PC or printer is on the same wireless network as the PC using the Bridge.
- Make sure that the SSID and network mode are identical for all devices connected to the same wireless network.
- If the wireless network settings are fine, then make sure that all the devices are on the same IP network.

**5. The Web-based Utility doesn't detect the Bridge.**

Make sure that the Ethernet cable is properly connected and that the Ethernet LED is lit. If the LED is not lit, change the position of the X-II slide switch on the Bridge's rear panel. Use the X setting if you are connecting the Bridge to a network adapter. Use the II setting if you are connecting the Bridge to a hub or switch. If you still do not have an active connection, then change the position of the X-II switch again.

**6. The Web-based Utility won't open.**

Make sure you correctly entered the Bridge's IP address in the Address field of your web browser. If you are not sure what the Bridge's IP address is, then run the Setup Wizard. Follow the on-screen instructions until you see a screen that lists all the Wireless-B Ethernet Bridges on your network. Select the Bridge you want to access, and its IP address will appear in the Status box. Enter this IP address in your web browser's Address field. For details, see Chapter 5: Setting up the Wireless-B Ethernet Bridge.

**7. The Web-based Utility does not recognize my password.**

The password is case-sensitive. Make sure that you are using the correct case(s)—lowercase or uppercase—when entering the password. If you forget your password, you can push the Bridge's Reset button. This will reset the password to the default setting; however, all other Bridge settings will be reset to the factory defaults as well. To use the default setting, enter **admin** in the Password field.

**8. After I make changes through the Web-based Utility, the new settings aren't displayed on-screen.**

Click the **Refresh** button of your web browser. If the new settings aren't displayed, then unplug the power adapter from the Bridge. Plug the power adapter back in, and then click the **Refresh** button again.

## Frequently Asked Questions

***What is the IEEE 802.11b standard?***

It is one of the IEEE standards for wireless networks. The 802.11b standard allows wireless networking hardware from different manufacturers to communicate, provided that the hardware complies with the 802.11b standard. The 802.11b standard states a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

***Can I run an application from a remote computer over the wireless network?***

This will depend on whether or not the application is designed to be used over a network. Consult the application's user guide to determine if it supports operation over a network.

***Can I play multiplayer games with other users of the wireless network?***

Yes, as long as the game supports multiple players over a LAN. Refer to the game's user guide for more information.

***What is ad-hoc mode?***

When a wireless network is set to ad-hoc mode, the wireless-equipped computers are configured to communicate directly with each other. The ad-hoc wireless network will not communicate with any wired network.

***What is infrastructure mode?***

When a wireless network is set to infrastructure mode, the wireless network is configured to communicate with a wired network through a wireless access point.

***What is roaming?***

Roaming is the ability of a portable computer user to communicate continuously while moving freely throughout an area greater than that covered by a single wireless network access point. Before using the roaming function, the workstation must make sure that it is the same channel number as the wireless network access point of the dedicated coverage area.

To achieve true seamless connectivity, the wireless LAN must incorporate a number of different functions. Each node and wireless network access point, for example, must always acknowledge receipt of each message. Each node must maintain contact with the wireless network even when not actually transmitting data. Achieving these functions simultaneously requires a dynamic RF networking technology that links wireless network access points and nodes. In such a system, the user's end node undertakes a search for the best possible access to the system. First, it evaluates such factors as signal strength and quality, as well as the message load currently being carried by each wireless network access point and the distance of each wireless network access point to the wired backbone. Based on that information, the node next selects the right wireless network access point and registers its address. Communications between end node and host computer can then be transmitted up and down the backbone.

As the user moves on, the end node's RF transmitter regularly checks the system to determine whether it is in touch with the original wireless network access point or whether it should seek a new one. When a node no longer receives acknowledgment from its original wireless network access point, it undertakes a new search. Upon finding a new wireless network access point, it then re-registers, and the communication process continues.

***What is ISM band?***

The FCC and their counterparts outside of the U.S. have set aside bandwidth for unlicensed use in the ISM (Industrial, Scientific and Medical) band. Spectrum in the vicinity of 2.4 GHz, in particular, is being made available

worldwide. This presents a truly revolutionary opportunity to place convenient high speed wireless capabilities in the hands of users around the globe.

### ***What is Spread Spectrum?***

Spread Spectrum technology is a wideband radio frequency technique developed by the military for use in reliable, secure, mission-critical communications systems. It is designed to trade off bandwidth efficiency for reliability, integrity, and security. In other words, more bandwidth is consumed than in the case of narrowband transmission, but the trade-off produces a signal that is, in effect, louder and thus easier to detect, provided that the receiver knows the parameters of the spread-spectrum signal being broadcast. If a receiver is not tuned to the right frequency, a spread-spectrum signal looks like background noise. There are two main alternatives, Direct Sequence Spread Spectrum (DSSS) and Frequency Hopping Spread Spectrum (FHSS).

### ***What is DSSS? What is FHSS? And what are their differences?***

Frequency Hopping Spread Spectrum (FHSS) uses a narrowband carrier that changes frequency in a pattern that is known to both transmitter and receiver. Properly synchronized, the net effect is to maintain a single logical channel. To an unintended receiver, FHSS appears to be short-duration impulse noise. Direct Sequence Spread Spectrum (DSSS) generates a redundant bit pattern for each bit to be transmitted. This bit pattern is called a chip (or chipping code). The longer the chip, the greater the probability that the original data can be recovered. Even if one or more bits in the chip are damaged during transmission, statistical techniques embedded in the radio can recover the original data without the need for retransmission. To an unintended receiver, DSSS appears as low power wideband noise and is rejected (ignored) by most narrowband receivers.

### ***What is WEP?***

WEP is Wired Equivalent Privacy, a data privacy mechanism based on a 40/64 bit shared key algorithm, as described in the IEEE 802.11 standard.

# Appendix B: Wireless Security

## A Brief Overview

Whenever data—in the form of files, e-mails, or messages—is transmitted over your wireless network, it is open to attacks. Wireless networking is inherently risky because it broadcasts information on radio waves. Just like signals from your cellular or cordless phone can be intercepted, signals from your wireless network can also be compromised. What are the risks inherent in wireless networking? Read on.

## What Are the Risks?

Computer network hacking is nothing new. With the advent of wireless networking, hackers use methods both old and new to do everything from stealing your bandwidth to stealing your data. There are many ways this is done, some simple, some complex. As a wireless user, you should be aware of the many ways they do this.

Every time a wireless transmission is broadcast, signals are sent out from your wireless PC or access point, but not always directly to its destination. The receiving PC or access point can hear the signal because it is within that radius. Just as with a cordless phone, cellular phone, or any kind of radio device, anyone else within that radius, who has their device set to the same channel or bandwidth can also receive those transmission.

Wireless networks are easy to find. Hackers know that, in order to join a wireless network, your wireless PC will typically first listen for “beacon messages”. These are identifying packets transmitted from the wireless network to announce its presence to wireless nodes looking to connect. These beacon frames are decrypted and contain much of the network’s information, such as the network’s SSID (Service Set Identifier) and the IP address of the network PC or access point. The SSID is analogous to the network’s name. With this information broadcast to anyone within range, hackers are often provided with just the information they need to access that network.

One result of this, seen in many large cities and business districts, is called “Warchalking”. This is the term used for hackers looking to access free bandwidth and free Internet access through your wireless network. The marks they chalk into the city streets are well documented in the Internet and communicate exactly where available wireless bandwidth is located for the taking.

Even keeping your network settings, such as the SSID and the channel, secret won’t prevent a hacker from listening for those beacon messages and stealing that information. This is why most experts in wireless networking strongly recommend the use of WEP (Wireless Equivalent Privacy). WEP encryption scrambles your wireless signals so they can only be recognized within your wireless network.

let's warchalk..!	
KEY	SYMBOL
OPEN NODE	ssid X bandwidth
CLOSED NODE	ssid O
WEP NODE	ssid access contact W bandwidth

blackbeltjones.com/warchalking

Figure B-1: Warchalking

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But even WEP has its problems. WEP's encryption algorithm is referred to as "simple", which also means "weak", because the technology that scrambles the wireless signal isn't too hard to crack for a persistent hacker.

There are five common ways that hackers can break into your network and steal your bandwidth as well as your data. The five attacks are popularly known as:

1. Passive Attacks
2. Jamming Attacks
3. Active Attacks
4. Dictionary-building or Table Attacks
5. Man-in-the-Middle Attacks

### Passive Attacks

There's no way to detect a passive attack because the hacker is not breaking into your network. He is simply listening (eavesdropping, if you will) to the information your network broadcasts. There are applications easily available on the Internet that can allow a person to listen into your wireless network and the information it broadcasts. Information such as MAC addresses, IP addresses, usernames, passwords, instant message conversations, e-mails, account information, and any data transmitted wirelessly, can easily be seen by someone outside of your network because it is often broadcast in clear text. Simply put, any information transmitted on a wireless network leaves both the network and individual users vulnerable to attack. All a hacker needs is a "packet sniffer", software available on the Internet, along with other freeware or shareware hacking utilities available on the Internet, to acquire your WEP keys and other network information to defeat security.

### Jamming Attacks

Jamming Attacks, when a powerful signal is sent directly into your wireless network, can effectively shut down your wireless network. This type of attack is not always intentional and can often come about simply due to the technology. This is especially possible in the 2.4 GHz frequency, where phones, baby monitors, and microwave ovens can create a great deal of interference and jam transmissions on your wireless network. One way to resolve this is by moving your wireless devices into the 5 GHz frequency, which is dedicated solely to information transmissions.

## Active Attacks

Hackers use Active Attacks for three purposes: 1) stealing data, 2) using your network, and 3) modifying your network so it's easier to hack in the next time.

In an Active Attack, the hacker has gained access to all of your network settings (SSID, WEP keys, etc.) and is in your network. Once in your wireless network, the hacker has access to all open resources and transmitted data on the network. In addition, if the wireless network's access point is connected to a switch, the hacker will also have access to data in the wired network.

Further, spammers can use your Internet connection and your ISP's mail server to send tens of thousands of e-mails from your network without your knowledge.

Lastly, the hacker could make hacking into your network even easier by changing or removing safeguards such as MAC address filters and WEP encryption. He can even steal passwords and user names for the next time he wants to hack in.

## Dictionary-Building or Table Attacks

Dictionary-building, or Table attacks, is a method of gaining network settings (SSID, WEP keys, etc.) by analyzing about a day's worth of network traffic, mostly in the case of business networks. Over time, the hacker can build up a table of network data and be able to decrypt all of your wireless transmissions. This type of attack is more effective with networks that transmit more data, such as businesses.

## Man-in-the-Middle Attacks

A hacker doesn't need to log into your network as a user—he can appear as one of the network's own access points, setting himself up as the man-in-the-middle. To do this, the hacker simply needs to rig an access point with your network's settings and send out a stronger signal than your access point. In this way, some of your network's PCs may associate with this rogue access point, not knowing the difference, and may begin sending data through it and to this hacker.

The trade-off for the convenience and flexibility wireless networking provides is the possibility of being hacked into through one of the methods described here. With wireless networks, even with WEP encryption, open to the persistent hacker, how can you protect your data? The following section will tell you how to do just that.

## Maximizing Wireless Security

Security experts will all tell you the same thing: Nothing is guaranteed. No technology is secure by itself. An unfortunate axiom is that building the better mousetrap can often create a better mouse. This is why, in the

## Wireless-B Ethernet Bridge

examples below, your implementation and administration of network security measures is the key to maximizing wireless security.

No preventative measure will guarantee network security but it will make it more difficult for someone to hack into your network. Often, hackers are looking for an easy target. Making your network less attractive to hackers, by making it harder for them to get in, will make them look elsewhere.

How do you do this? Before discussing WEP, let's look at a few security measures often overlooked.

### **1) Network Content**

Now that you know the risks assumed when networking wirelessly, you should view wireless networks as you would the Internet. Don't host any systems or provide access to data on a wireless network that you wouldn't put on the Internet.

### **2) Network Layout**

When you first lay out your network, keep in mind where your wireless PCs are going to be located and try to position your access point(s) towards the center of that network radius. Remember that access points transmit indiscriminately in a radius; placing an access point at the edge of the physical network area reduces network performance and leaves an opening for any hacker smart enough to discover where the access point is transmitting.

This is an invitation for a man-in-the-middle attack, as described in the previous section. To perform this type of attack, the hacker has to be physically close to your network. So, monitoring both your network and your property is important. Furthermore, if you are suspicious of unauthorized network traffic, most wireless products come with a log function, with which you can view activity on your network and verify if any unauthorized users have had access.

### **3) Network Devices**

With every wireless networking device you use, keep in mind that network settings (SSID, WEP keys, etc.) are stored in its firmware. If they get into the hands of a hacker, so do all of your settings. So keep an eye on them.

### **4) Administrator Passwords**

Your network administrator is the only person who can change network settings. If a hacker gets a hold of the administrator's password, he, too, can change those settings. So, make it harder for a hacker to get that information. Change the administrator's password regularly.

## 5) SSID

There are a few things you can do to make your SSID more secure:

**a. Disable broadcast**

**b. Make it unique**

**c. Change it often**

Most wireless networking devices will give you the option of broadcasting the SSID. This is a option for convenience, allowing anyone to log into your wireless network. In this case, however, anyone includes hackers. So don't broadcast the SSID.

A default SSID is set on your wireless devices by the factory. (The Linksys default SSID is "linksys".) Hackers know these defaults and can check these against your network. Change your SSID to something unique and not something related to your company or the networking products you use.

Changing your SSID regularly will force any hacker attempting to gain access to your wireless network to start looking for that new SSID.

With these three steps in mind, please remember that while SSIDs are good for segmenting networks, they fall short with regards to security. Hackers can usually find them quite easily.

## 6) MAC Addresses

Enable MAC address filtering if your wireless products allow it. MAC address filtering will allow you to provide access to only those wireless nodes with certain MAC addresses. This makes it harder for a hacker using a random MAC address or spoofing (faking) a MAC address.

## 7) Firewalls

Once a hacker has broken into your wireless network, if it is connected to your wired network, they'll have access to that, too. This means that the hacker has effectively used your wireless network as a backdoor through your firewall, which you've put in place to protect your network from just this kind of attack via the Internet.

You can use the same firewall technology to protect your wired network from hackers coming in through your wireless network as you did for the Internet. Rather than connecting your access point to an unprotected switch, swap those out for a router with a built-in firewall. The router will show the access point coming in through its Internet port and its firewall will protect your network from any transmissions entering via your wireless network.

## Wireless-B Ethernet Bridge

PCs unprotected by a firewall router should at least run firewall software, and all PCs should run up-to-date antiviral software.

### **8) WEP**

Wired Equivalent Privacy (WEP) is often looked upon as a panacea for wireless security concerns. This is overstating WEP's ability. Again, this can only provide enough security to make a hacker's job more difficult.

WEP encryption implementation was not put in place with the 802.11 standard. This means that there are about as many methods of WEP encryption as there are providers of wireless networking products. In addition, WEP is not completely secure. One piece of information still not encrypted is the MAC address, which hackers can use to break into a network by spoofing (or faking) the MAC address.

Programs exist on the Internet that are designed to defeat WEP. The best known of these is AirSnort. In about a day, AirSnort can analyze enough of the wireless transmissions to crack the WEP key. Just like a dictionary-building attack, the best prevention for these types of programs is by not using static settings, periodically changing WEP keys, SSID, etc.

There are several ways that WEP can be maximized:

- a) Use the highest level of encryption possible**
- b) Use multiple WEP keys**
- c) Change your WEP key regularly**

Current encryption technology offers 64-bit and 128-bit WEP encryption. If you are using 64-bit WEP, swap out your old wireless units for 128-bit encryption right away. Where encryption is concerned, the bigger and more complex, the better. A WEP key is a string of hexadecimal characters that your wireless network uses in two ways. First, nodes in your wireless network are identified with a common WEP key. Second, these WEP keys encrypt and decrypt data sent over your wireless network. So, a higher level of security ensures that hackers will have a harder time breaking into your network.

Setting one, static WEP key on your wireless network leaves your network open the threats even as you think it is protecting you. While it is true that using a WEP key increases wireless security, you can increase it further by using multiple WEP keys.

Keep in mind that WEP keys are stored in the firmware of wireless cards and access points and can be used to hack into the network if a card or access point falls into the wrong hands. Also, should someone hack into your network, there would be nothing preventing someone access to the entire network, using just one static key.

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The solution, then, is to segment your network up into multiple groups. If your network had 80 users and you used four WEP keys, a hacker would have access to only 1/4 of your wireless network resources. In this way, multiple keys reduce your liability.

Finally, be sure to change your WEP key regularly, once a week or once a day. Using a “dynamic” WEP key, rather than one that is static, makes it even harder for a hacker to break into your network and steal your resources.

## WEP Encryption

WEP encryption for the Bridge is configured through the Setup Wizard or the Web-based Utility’s Setup tab. For more information about the Setup Wizard, refer to “Chapter 5: Setting Up the Wireless-B Ethernet Bridge.” To enable WEP encryption through the Web-based Utility, click the **WEP Key Settings** button on the Setup tab. The *Edit WEP Settings* screen will appear, as shown in Figure B-2.

To configure the WEP settings, follow these instructions:

1. For the Default Transmit Key setting, select which WEP key (1-4) will be used when the Bridge sends data. Make sure the other wireless-equipped devices are using the same key.
2. For the WEP Encryption setting, select **64-Bit (10 hex digits)** or **128-Bit (26 hex digits)** from the drop-down menu.
3. The WEP Key can be generated in two ways: you can use a Passphrase or you can enter it manually.

If you wish to use a Passphrase, enter it and then click the **Generate** key to generate WEP key(s). The Passphrase is case-sensitive and can be a maximum of 16 alphanumeric characters. (The Passphrase function is compatible with Linksys wireless products only. If you want to communicate with non-Linksys wireless products, you will need to enter your WEP key(s) manually on the non-Linksys wireless products.)

If you are not using a Passphrase, then you can enter one or more WEP keys manually.

In each Key field, manually enter a set of values. (Do not leave a key field blank, and do not enter all zeroes. These are not valid key values.) If you are using 64-bit WEP encryption, then each key must consist of exactly 10 hexadecimal characters in length. If you are using 128-bit WEP encryption, then each key must consist of exactly 26 hexadecimal characters in length. Valid hexadecimal characters are “0”-“9” and “A”-“F”.

4. Click the **Apply** button to apply your changes and return to the Setup tab or **Cancel** to cancel your changes. Click the **Help** button for additional on-screen information.



**Important:** Always remember that each point in your wireless network **MUST** use the same WEP Encryption method and encryption key or your wireless network will not function properly.

**Figure B-2: WEP Encryption**

# Appendix C: Upgrading Firmware

The Bridge's firmware is upgraded with the firmware utility on the Linksys website at <http://linksys.com/download>. Firmware should be upgraded **ONLY** if you experience problems with the Bridge.

1. Go to **<http://linksys.com/international>**.
2. Select your region.
3. Select the appropriate country.
4. Click the product's tab.
5. Click Network Adapters.
6. Select **WET11 - Wireless-B Ethernet Bridge**.
7. Select **Firmware**.
8. Read the release notes or version information for the firmware version.
9. Click the word **here** in Click here to download the firmware file.
10. On the *File Download* screen, click **Save** to save the zip file to your computer.
11. Open the zip file and double-click the exe file.
12. The WET11 Firmware Upgrade utility will appear. Follow the on-screen instructions.



**Note:** Above instructions are based on the web pages layout when this user guide was written. The web pages may be modified in the future.

# Appendix D: Windows Help

All Linksys wireless products require Microsoft Windows. Windows is the most used operating system in the world and comes with many features that help make networking easier. These features can be accessed through Windows Help and are described in this appendix.

## TCP/IP

Before a computer can communicate with the Bridge, TCP/IP must be enabled. TCP/IP is a set of instructions, or protocol, all PCs follow to communicate over a network. This is true for wireless networks as well. Your PCs will not be able to utilize wireless networking without having TCP/IP enabled. Windows Help provides complete instructions on enabling TCP/IP.

## Shared Resources

If you wish to share printers, folder, or files over your network, Windows Help provides complete instructions on utilizing shared resources.

## Network Neighborhood/My Network Places

Other PCs on your network will appear under Network Neighborhood or My Network Places (depending upon the version of Windows you're running). Windows Help provides complete instructions on adding PCs to your network.

# Appendix E: Glossary

**802.11a** - An IEEE wireless networking standard that specifies a maximum data transfer rate of 54Mbps and an operating frequency of 5GHz.

**802.11b** - An IEEE wireless networking standard that specifies a maximum data transfer rate of 11Mbps and an operating frequency of 2.4GHz.

**802.11g** - An IEEE wireless networking standard that specifies a maximum data transfer rate of 54Mbps, an operating frequency of 2.4GHz, and backward compatibility with 802.11b devices.

**Access Point** - Device that allows wireless-equipped computers and other devices to communicate with a wired network. Also used to expand the range of a wireless network.

**Adapter** - This is a device that adds network functionality to your PC.

**Ad-hoc** - A group of wireless devices communicating directly with each other (peer-to-peer) without the use of an access point.

**Backbone** - The part of a network that connects most of the systems and networks together, and handles the most data.

**Bandwidth** - The transmission capacity of a given device or network.

**Beacon Interval** - The frequency interval of the beacon, which is a packet broadcast by a router to synchronize a wireless network.

**Bit** - A binary digit.

**Boot** - To start a device and cause it to start executing instructions.

**Bridge** - A device that connects two different kinds of local networks, such as a wireless network to a wired Ethernet network.

**Broadband** - An always-on, fast Internet connection.

**Browser** - A browser is an application program that provides a way to look at and interact with all the information on the World Wide Web.

## Wireless-B Ethernet Bridge

**Buffer** - A block of memory that temporarily holds data to be worked on later when a device is currently too busy to accept the data.

**Cable Modem** - A device that connects a computer to the cable television network, which in turn connects to the Internet.

**CSMA/CA** (Carrier Sense Multiple Access/Collision Avoidance) - A method of data transfer that is used to prevent data loss in a network.

**CTS** (Clear To Send) - A signal sent by a device to indicate that it is ready to receive data.

**Daisy Chain** - A method used to connect devices in a series, one after the other.

**Database** - A collection of data that is organized so that its contents can easily be accessed, managed, and updated.

**DDNS** (Dynamic Domain Name System) - The capability of having a website, FTP, or e-mail server-with a dynamic IP address-use a fixed domain name.

**Default Gateway** - A device that forwards Internet traffic from your local area network.

**DHCP** (Dynamic Host Configuration Protocol) - A protocol that lets one device on a local network, known as a DHCP server, assign temporary IP addresses to the other network devices, typically computers.

**DMZ** (Demilitarized Zone) - Removes the Router's firewall protection from one PC, allowing it to be "seen" from the Internet.

**DNS** (Domain Name Server) - The IP address of your ISP's server, which translates the names of websites into IP addresses.

**Domain** - A specific name for a network of computers.

**Download** - To receive a file transmitted over a network.

**DSL** (Digital Subscriber Line) - An always-on broadband connection over traditional phone lines.

**DSSS** (Direct-Sequence Spread-Spectrum) - A type of radio transmission technology that includes a redundant bit pattern to lessen the probability of data lost during transmission. Used in 802.11b networking.

**DTIM** (Delivery Traffic Indication Message) - A message included in data packets that can increase wireless efficiency.

## Wireless-B Ethernet Bridge

**Dynamic IP Address** - A temporary IP address assigned by a DHCP server.

**Encryption** - Encoding data to prevent it from being read by unauthorized people.

**Ethernet** - An IEEE standard network protocol that specifies how data is placed on and retrieved from a common transmission medium.

**Finger** - A program that tells you the name associated with an e-mail address.

**Firewall** - Security measures that protect the resources of a local network from intruders.

**Firmware** - 1. In network devices, the programming that runs the device. 2. Programming loaded into read-only memory (ROM) or programmable read-only memory (PROM) that cannot be altered by end-users.

**Fragmentation** - Breaking a packet into smaller units when transmitting over a network medium that cannot support the original size of the packet.

**FTP** (File Transfer Protocol) - A standard protocol for sending files between computers over a TCP/IP network and the Internet.

**Full Duplex** - The ability of a networking device to receive and transmit data simultaneously.

**Gateway** - A system that interconnects networks.

**Half Duplex** - Data transmission that can occur in two directions over a single line, but only one direction at a time.

**Hardware** - The physical aspect of computers, telecommunications, and other information technology devices.

**HTTP** (HyperText Transport Protocol) - The communications protocol used to connect to servers on the World Wide Web.

**IEEE** (The Institute of Electrical and Electronics Engineers) - An independent institute that develops networking standards.

**Infrastructure** - Currently installed computing and networking equipment.

**Infrastructure Mode** - Configuration in which a wireless network is bridged to a wired network via an access point.

**IP** (Internet Protocol) - A protocol used to send data over a network.

**IP Address** - The address used to identify a computer or device on a network.

## Wireless-B Ethernet Bridge

**IPCONFIG** - A Windows 2000 and XP utility that displays the IP address for a particular networking device.

**IPSec** (Internet Protocol Security) - A VPN protocol used to implement secure exchange of packets at the IP layer.

**ISM band** - Radio band used in wireless networking transmissions.

**ISP** (Internet Service Provider) - A company that provides access to the Internet.

**LAN** (Local Area Network) - The computers and networking products that make up the network in your home or office.

**MAC** (Media Access Control) Address - The unique address that a manufacturer assigns to each networking device.

**Mbps** (Megabits Per Second) - One million bits per second; a unit of measurement for data transmission.

**Multicasting** - Sending data to a group of destinations at once.

**NAT** (Network Address Translation) - NAT technology translates IP addresses of a local area network to a different IP address for the Internet.

**Network** - A series of computers or devices connected for the purpose of data sharing, storage, and/or transmission between users.

**NNTP** (Network News Transfer Protocol) - The protocol used to connect to Usenet groups on the Internet.

**Node** - A network junction or connection point, typically a computer or work station.

**OFDM** (Orthogonal Frequency Division Multiplexing) - A type of modulation technology that separates the data stream into a number of lower-speed data streams, which are then transmitted in parallel. Used in 802.11a, 802.11g, and powerline networking.

**Packet** - A unit of data sent over a network.

**Passphrase** - Used much like a password, a passphrase simplifies the WEP encryption process by automatically generating the WEP encryption keys for Linksys products.

**Ping** (Packet INternet Groper) - An Internet utility used to determine whether a particular IP address is online.

**POP3** (Post Office Protocol 3) - A standard protocol used to retrieve e-mail stored on a mail server.

**Port** - 1. The connection point on a computer or networking device used for plugging in a cable or an adapter. 2. The virtual connection point through which a computer uses a specific application on a server.

## Wireless-B Ethernet Bridge

**PPPoE** (Point to Point Protocol over Ethernet) - A type of broadband connection that provides authentication (username and password) in addition to data transport.

**PPTP** (Point-to-Point Tunneling Protocol) - A VPN protocol that allows the Point to Point Protocol (PPP) to be tunneled through an IP network. This protocol is also used as a type of broadband connection in Europe.

**Preamble** - Part of the wireless signal that synchronizes network traffic.

**RJ-45** (Registered Jack-45) - An Ethernet connector that holds up to eight wires.

**Roaming** - The ability to take a wireless device from one access point's range to another without losing the connection.

**Router** - A networking device that connects multiple networks together, such as a local network and the Internet.

**RTS** (Request To Send) - A packet sent when a computer has data to transmit. The computer will wait for a CTS (Clear To Send) message before sending data.

**Server** - Any computer whose function in a network is to provide user access to files, printing, communications, and other services.

**SMTP** (Simple Mail Transfer Protocol) - The standard e-mail protocol on the Internet.

**SNMP** (Simple Network Management Protocol) - A widely used network monitoring and control protocol.

**Software** - Instructions for the computer. A series of instructions that performs a particular task is called a "program".

**Spread Spectrum** - Wideband radio frequency technique used for more reliable and secure data transmission.

**SSID** (Service Set Identifier) - Your wireless network's name.

**Static IP Address** - A fixed address assigned to a computer or device that is connected to a network.

**Static Routing** - Forwarding data in a network via a fixed path.

**Subnet Mask** - An address code that determines the size of the network.

**Switch** - 1. Device that is the central point of connection for computers and other devices in a network, so data can be shared at full transmission speeds. 2. A device for making, breaking, or changing the connections in an electrical circuit.

## Wireless-B Ethernet Bridge

**TCP/IP** (Transmission Control Protocol/Internet Protocol) - A network protocol for transmitting data that requires acknowledgement from the recipient of data sent.

**Telnet** - A user command and TCP/IP protocol used for accessing remote PCs.

**TFTP** (Trivial File Transfer Protocol) - A version of the TCP/IP FTP protocol that uses UDP and has no directory or password capability.

**Throughput** - The amount of data moved successfully from one node to another in a given time period.

**Topology** - The physical layout of a network.

**TX Rate** - Transmission Rate.

**UDP** (User Datagram Protocol) - A network protocol for transmitting data that does not require acknowledgement from the recipient of the data that is sent.

**Upgrade** - To replace existing software or firmware with a newer version.

**Upload** - To transmit a file over a network.

**URL** (Uniform Resource Locator) - The address of a file located on the Internet.

**VPN** (Virtual Private Network) - A security measure to protect data as it leaves one network and goes to another over the Internet.

**WAN** (Wide Area Network) - The Internet.

**WEP** (Wired Equivalent Privacy) - A method of encrypting data transmitted on a wireless network for greater security.

**WINIPCFG** - A Windows 98 and Millennium utility that displays the IP address for a particular networking device.

**WLAN** (Wireless Local Area Network) - A group of computers and associated devices that communicate with each other wirelessly.

# Appendix F: Specifications

<b>Model</b>	WET11
<b>Standards</b>	IEEE 802.11b, IEEE 802.3
<b>Ports</b>	One 10BaseT RJ-45 port, Power port
<b>Buttons</b>	MDI/MDI-X slide switch, Reset button
<b>Cabling Type</b>	Category 5 or better
<b>LEDs</b>	Power, LAN, WLAN, Diag
<b>Peak Gain of Antenna</b>	5 dBi
<b>Transmit Power</b>	15 dBm @ Normal Temperature
<b>Receive Sensitivity</b>	-85 dBm
<b>Security</b>	WEP 64/128-bit
<b>Dimensions</b>	120 mm x 31 mm x 94 mm
<b>Unit Weight</b>	0,2 kg
<b>Power</b>	External, DC 5V
<b>Certifications</b>	FCC, CE, IC-03, Wi-Fi
<b>Operating Temp.</b>	0°C to 40°C
<b>Storage Temp.</b>	-20°C to 70°C
<b>Operating Humidity</b>	10% to 85%, Non-Condensing

**Wireless-B Ethernet Bridge**

**Storage Humidity**      **5% to 90%, Non-Condensing**

# Appendix G: Warranty Information

## LIMITED WARRANTY

Linksys warrants to You that, for a period of two years (the “Warranty Period”), your Linksys Product will be substantially free of defects in materials and workmanship under normal use. Your exclusive remedy and Linksys' entire liability under this warranty will be for Linksys at its option to repair or replace the Product or refund Your purchase price less any rebates. This limited warranty extends only to the original purchaser.

If the Product proves defective during the Warranty Period call Linksys Technical Support in order to obtain a Return Authorization Number, if applicable. BE SURE TO HAVE YOUR PROOF OF PURCHASE ON HAND WHEN CALLING. If You are requested to return the Product, mark the Return Authorization Number clearly on the outside of the package and include a copy of your original proof of purchase. RETURN REQUESTS CANNOT BE PROCESSED WITHOUT PROOF OF PURCHASE. You are responsible for shipping defective Products to Linksys. Linksys pays for UPS Ground shipping from Linksys back to You only. Customers located outside of the United States of America and Canada are responsible for all shipping and handling charges.

ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE WARRANTY PERIOD. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You. This warranty gives You specific legal rights, and You may also have other rights which vary by jurisdiction.

This warranty does not apply if the Product (a) has been altered, except by Linksys, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Linksys, or (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Linksys does not warrant that the Product will be free of vulnerability to intrusion or attack.

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL LINKSYS BE LIABLE FOR ANY LOST DATA, REVENUE OR PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE), ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT (INCLUDING ANY SOFTWARE), EVEN IF LINKSYS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL LINKSYS' LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

This Warranty is valid and may be processed only in the country of purchase.

Please direct all inquiries to: Linksys, P.O. Box 18558, Irvine, CA 92623.

# Appendix H: Regulatory Information

## FCC STATEMENT

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment or devices
- Connect the equipment to an outlet other than the receiver's
- Consult a dealer or an experienced radio/TV technician for assistance

## FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

## INDUSTRY CANADA (CANADA)

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

The use of this device in a system operating either partially or completely outdoors may require the user to obtain a license for the system according to the Canadian regulations.

## EC DECLARATION OF CONFORMITY (EUROPE)

Linksys declares that the Wireless-G ADSL Gateway conforms to the specifications listed below, following the provisions of the European R&TTE directive 1999/5/EC:

- EN 301 489-1, 301 489-17 General EMC requirements for Radio equipment.
- EN 609 50 Safety
- EN 300-328-1, EN 300-328-2 Technical requirements for Radio equipment.

## Wireless-B Ethernet Bridge

**Caution:** This equipment is intended to be used in all EU and EFTA countries. Outdoor use may be restricted to certain frequencies and/or may require a license for operation. Contact local Authority for procedure to follow.

**Note:** Combinations of power levels and antennas resulting in a radiated power level of above 100 mW equivalent isotropic radiated power (EIRP) are considered as not compliant with the above mentioned directive and are not allowed for use within the European community and countries that have adopted the European R&TTE directive 1999/5/EC.

For more details on legal combinations of power levels and antennas, contact Linksys Corporate Compliance.

- Linksys vakuuttaa täten että Wireless-G ADSL Gateway tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien näiden direktiivien muiden ehtojen mukainen.
- Linksys Group déclare la Passerelle ADSL sans fil-G est conforme aux conditions essentielles et aux dispositions relatives à la directive 1999/5/EC.

- Belgique:

Dans le cas d'une utilisation privée, à l'extérieur d'un bâtiment, au-dessus d'un espace public, aucun enregistrement n'est nécessaire pour une distance de moins de 300m. Pour une distance supérieure à 300m un enregistrement auprès de l'IBPT est requise. Pour une utilisation publique à l'extérieur de bâtiments, une licence de l'IBPT est requise. Pour les enregistrements et licences, veuillez contacter l'IBPT.

- France:

2.4 GHz Bande : les canaux 10, 11, 12, 13 (2457, 2462, 2467, et 2472 MHz respectivement) sont complètement libres d'utilisation en France (en utilisation intérieur). Pour ce qui est des autres canaux, ils peuvent être soumis à autorisation selon le département. L'utilisation en extérieur est soumis à autorisation préalable et très restreint.

Vous pouvez contacter l'Autorité de Régulation des Télécommunications (<http://www.art-telecom.fr>) pour de plus amples renseignements.

## FCC PART 68 STATEMENT

This equipment complies with Part 68 of the FCC Rules. A label is attached to the equipment that contains, among other information, its FCC registration number and ringer equivalence number. If requested, this information must be provided to the telephone company.

This equipment uses the following USOC Jack: RJ-11.

## Wireless-B Ethernet Bridge

An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack, which is FCC Part 68 compliant. Connection to the telephone network should be made by using the standard modular telephone jack.

The REN is useful to determine the quantity of devices that may be connected to the telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of RENs should not exceed 5. To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

If this equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

In the event this equipment should fail to operate properly, disconnect the unit from the telephone line. Try using another FCC approved device in the same telephone jack. If the trouble persists, call the telephone company repair service bureau. If the trouble does not persist and appears to be with this unit, disconnect the unit from the telephone line and discontinue use of the unit until it is repaired. Please note that the telephone company may ask that you disconnect the equipment from the telephone network until the problem has been corrected or until you are sure that the equipment is not malfunctioning. The user must use the accessories and cables supplied by the manufacturer to get optimum performance from the product.

No repairs may be done by the customer. If trouble is experienced with this equipment, please contact your authorized support provider for repair and warranty information. If the trouble is causing harm to the telephone network, the telephone company may request you remove the equipment from the network until the problem is resolved. This equipment cannot be used on telephone company provided coin service. Connection to Party Line Service is subject to state tariffs.

### SAFETY NOTICES

- Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord.
- Do not use this product near water, for example, in a wet basement or near a swimming pool.
- Avoid using this products (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

# Appendix I: Contact Information

Need to contact Linksys?

Visit us online for information on the latest

products and updates to your existing products at:

<http://www.linksys.com/international>

If you experience problems with any Linksys product, you can e-mail us at:

Austria

[support.at@linksys.com](mailto:support.at@linksys.com)

Belguim

[support.be@linksys.com](mailto:support.be@linksys.com)

Denmark

[support.dk@linksys.com](mailto:support.dk@linksys.com)

France

[support.fr@linksys.com](mailto:support.fr@linksys.com)

Germany

[support.de@linksys.com](mailto:support.de@linksys.com)

Italy

[support.it@linksys.com](mailto:support.it@linksys.com)

Netherlands

[support.nl@linksys.com](mailto:support.nl@linksys.com)

Norway

[support.no@linksys.com](mailto:support.no@linksys.com)

Portugal

[support.pt@linksys.com](mailto:support.pt@linksys.com)

Spain

[support.es@linksys.com](mailto:support.es@linksys.com)

Sweden

[support.se@linksys.com](mailto:support.se@linksys.com)

Switzerland

[support.ch@linksys.com](mailto:support.ch@linksys.com)

United Kingdom

[support.uk@linksys.com](mailto:support.uk@linksys.com)

Latin America

[support.la@linksys.com](mailto:support.la@linksys.com)

U.S.

[support@linksys.com](mailto:support@linksys.com)