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Chapter 1: Product Overview

Thank you for choosing the Linksys E2000 Advanced Wireless-N Router. The Router lets you access the Internet via a wireless connection or through one of its four switched ports. You can also use the Router to share resources, such as computers, printers and files. A variety of security features help to protect your data and your privacy while you are online. Security features include Wi-Fi Protected Access 2 (WPA2) security, a Stateful Packet Inspection (SPI) firewall and Network Address Translation (NAT) technology.

Setup and use of the Router is easy using Cisco Connect, the software that is installed when you run the included CD. Advanced configuration of the Router is available through the provided browser-based utility.

Top

1, 2, 3, 4 (Green/Blue) These numbered LEDs, corresponding with the numbered ports on the Router's back panel, serve two purposes. The LED is continuously lit when the Router is connected to a device through that port. It flashes to indicate network activity over that port. Green indicates Gigabit speeds, and blue indicates 10/100 speeds.

Wi-Fi Protected Setup Button If you have client devices, such as wireless adapters, that support Wi-Fi Protected Setup, then you can use the Wi-Fi Protected Setup button to automatically configure wireless security for your wireless network(s).

To use Wi-Fi Protected Setup, refer to Wi-Fi Protected Setup, page 23.

Wireless (Blue) The Wireless LED lights up when the wireless feature is enabled. If the LED is flashing, the Router is actively sending or receiving data over the network.

Internet (Blue) The Internet LED lights up when there is a connection made through the Internet port. A flashing LED indicates network activity over the Internet port.

Power (Blue) The Power LED lights up when the Router is powered on. When the Router goes through its self-diagnostic mode during every boot-up, the LED flashes. When the diagnostic is complete, the LED is continuously lit.
Placement Positions

There are two ways to physically install the Router. The first way is to place the Router horizontally on a surface. The second way is to mount the Router on a wall.

**Horizontal Placement**

The Router has four rubber feet on its bottom panel. Place the Router on a level surface near an electrical outlet.

**Wall-Mounting Placement**

The Router has two wall-mount slots on its bottom panel. The distance between the slots is 152 mm (6 inches). Two screws are needed to mount the Router.

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<tr>
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<td>1-1.5 mm</td>
</tr>
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†Note: Mounting hardware illustrations are not true to scale.

**NOTE:** Cisco is not responsible for damages incurred by insecure wall-mounting hardware.

Follow these instructions:

1. Determine where you want to mount the Router. Make sure that the wall you use is smooth, flat, dry, and sturdy. Also make sure the location is within reach of an electrical outlet.
2. Drill two holes into the wall. Make sure the holes are 152 mm (6 inches) apart.
3. Insert a screw into each hole and leave 3 mm (0.12 inches) of its head exposed.
4. Maneuver the Router so the wall-mount slots line up with the two screws.
5. Place the wall-mount slots over the screws and slide the Router down until the screws fit snugly into the wall-mount slots.

Print this page at 100% size.
Cut along the dotted line, and place on the wall to drill precise spacing.

**Wall Mounting Template**
Chapter 2: Cisco Connect

During installation, the setup software installs Cisco Connect on your computer. Cisco Connect offers options to connect additional computers or devices to the Router and allows you to change the Router’s settings.

Installation

To install the Router:

1. Insert the CD into your CD-ROM drive.

2. Click Set up your Linksys Router.

If you do not see this, access setup on the CD directly. To do so, perform the following steps for your specific operating system:

Windows 7
a. Go to Start > Computer.
b. Double-click your CD-ROM drive.

Windows Vista
c. Go to Start > Computer.
d. Double-click your CD-ROM drive.

Windows XP
a. Go to Start > My Computer and select your CD-ROM drive.
b. Double-click Setup.exe.

Mac OS X
a. Double-click the CD on your desktop.
b. Double-click Setup.

3. Read the Software End User License Agreement. To accept the agreement and continue with the installation, click Next.

4. The connection steps are displayed.

a. Plug the power cord into the Power port on the back of the Router.
Chapter 2: Cisco Connect

b. Plug the power adapter into an electrical outlet.

6. The installation is complete. Click OK.

![Connect to Electrical Outlet](Image)

- Connect to Electrical Outlet

![Connect Ethernet Cable](Image)

- Connect Ethernet Cable

**NOTE:** You can view detailed connection steps by clicking **Show me how** in the setup software.

**NOTE:** If the setup software detects multiple routers, then select the serial number of your Router. The serial number is located on the left side of the product label, which is on the bottom of the Router.

5. Please wait while the setup software is setting up the Router.

![Please Wait](Image)

**NOTE:** If you have any problems during the installation process, refer to the Frequently Asked Questions in the setup software, or use a computer with an active Internet connection to visit [www.linksys.com/support](http://www.linksys.com/support).

**Main Menu**

When Cisco Connect starts up, the main menu appears:

![Main Menu](Image)

**Main Menu**

Status information is displayed in the upper right corner:

- **online secure**
  Your local network is secure, and your Internet connection is available.

- **offline secure**
  Your local network is secure; however, your Internet connection is not available. To repair your Internet connection, follow the on-screen instructions.

**NOTE:** A group of computers or other devices connected to a router is a local network. The router allows the networked devices to communicate with each other.
The main menu offers four options: Computers and devices, Parental controls, Guest access, and Router settings.

**NOTE:** To view the FAQs for more information, click Need help?

### Local Access versus Guest Access

You can connect computers or devices to your Router by giving them local access (Computers and devices option) or guest access (Guest access option).

Computers and devices with local access will have access to the Internet and to other devices on your local network, including shared computers and printers that are connected to the Router. Local access can be given to a wired or wireless device. Refer to **Computers and Other Devices, page 9** for more information.

Guest access allows you to provide guests visiting your home with Internet access. Your guests will not have access to your other computers or personal data. Provide your guest with the guest network name and password. Guest computers must connect to your network using a wireless network connection. Refer to **Main Menu – Guest Access, page 8** and **Guest Access, page 13** for more information.

The following diagram shows a typical example of how local access and guest access are used in the same home.

![Guest Access versus Local Access Diagram](image)

**Main Menu – Computers and Devices**

Use this option to connect another computer or device to the Router.

- **There is x device(s) connected to your router** The number of devices connected to the Router is displayed.
- **Add device** To connect another computer or device to the Router, click Add device and go to **Computers and Other Devices, page 9**.

**Main Menu – Parental Controls**

Parental controls restrict Internet access for up to five computers. For the computers you select, you can block or limit Internet access to specific times. You can also block specific websites.

- **Parental controls restrictions are being applied to x device(s)** The number of devices with parental controls restrictions is displayed.
- **Change** To enable parental controls or change settings, click Change and go to **Parental Controls, page 11**.

**Main Menu – Guest Access**

Guest access provides Internet access only; it does not provide access to the local network and its resources. For example, the guest computer cannot print to a printer on the local network or copy files to a computer on the local network.

Guest access helps minimize exposure of your local network. To grant Internet access to friends or family, provide the guest network name and password displayed on this screen.

**Guests can connect to x-guest using the password xyz** When a guest wants Internet access in your home, have the guest do the following:

1. Connect to the wireless guest network, which is the name of your wireless network followed by -guest.
2. Open a web browser.
3. On the login screen, enter the password of your guest network. Then click Login.
- **Change** To disable guest access or change settings, click Change and go to **Guest Access, page 13**.

**Main Menu – Router Settings**

Use this option to personalize the Router’s settings.

- **Router name is x** The name of the Router is displayed.
- **Change** To change settings, click Change and go to **Router Settings, page 13**.
Computers and Other Devices

The *Computers and other devices* screen appears.

**Computer**  Click this option to connect another computer in your home. Go to *Computer, page 9*.

**Wireless printer**  Click this option to connect a wireless printer. Go to *Wireless Printer, page 10*.

**Other devices**  Click this option to connect a device that is not a computer, such as a smartphone or game console. Go to *Connect Manually, page 10*.

**Computer**

You can use a USB flash drive to create an Easy Setup Key, which holds the wireless settings for the Router. Then you can use the Easy Setup Key to connect additional computers to the Router. Select the appropriate option:

- **Yes, I have an Easy Setup Key**  If you already have an Easy Setup Key, select this option. Click Next and go to *Connect with the Easy Setup Key, page 9*.
- **No, I don’t have an Easy Setup Key — create a new one now**  If you want to create or update an Easy Setup Key, select this option. Click Next and go to *Create or Update the Easy Setup Key, page 10*.
- **I want to connect manually using my wireless settings**  If you want to connect manually (without an Easy Setup Key), select this option. Click Next and go to *Connect Manually, page 10*.

**Connect with the Easy Setup Key**

1. Insert the Easy Setup Key into an available USB port on the computer that you want to connect to the Router.

2. On that computer, click *Connect to your Linksys Router*. (If you do not see this, access the Easy Setup Key through Windows Explorer or the Finder, and double-click *Connect*.) Follow the on-screen instructions to connect that computer to the Router.

3. Come back to this computer. On the *Connecting another computer screen*, click **Next**.

4. Enter a name that will be used to identify the newly added computer. Then click **Finish**.

**Do You Have an Easy Setup Key?**

**Computers and Other Devices**

**Connecting Another Computer**

**Name Your Device**
Create or Update the Easy Setup Key

If you do not have an Easy Setup Key, then you can create one using a USB flash drive. If you already have an Easy Setup Key, then you can update it with the Router’s current settings.

1. Insert the Easy Setup Key or a USB flash drive into an available USB port on your computer.

2. Please wait while settings are copied to the Easy Setup Key.

3. Remove the Easy Setup Key. You can now use it to connect other computers to the Router (for more information, refer to Connect with the Easy Setup Key, page 9). Click Close.

Connect Manually

1. Enter the Network name (SSID), Security Key, and Security Type settings on your wireless device (SSID stands for Service Set Identifier). To print this information, click Print these settings.

2. After your device connects, click Next.

3. Enter a name that will be used to identify this device. Then click Finish.

Wireless Printer

1. Refer to your printer’s documentation to learn how to connect it to a wireless printer.

2. Enter the Network name (SSID), Security Key, and Security Type settings on your wireless printer. To print this information, click Print these settings.

4. Enter a name that will be used to identify this printer. Then click Finish.

Parental Controls
The Parental controls screen appears.

First-Time Access of Parental Controls
1. The first time you access parental controls, you will be asked to set up a parental controls password. Complete the following:
   - **Parental controls password** This password protects access to parental controls. Create a password of 4-32 characters.
   - **Verify password** Re-enter the password.
   - **Secret question** Create a secret question and answer pair. If you forget the password, you can reset it by correctly answering the secret question. Enter your question.
   - **Answer** Enter the answer to your secret question.

   Click OK to save your settings.

2. Select the computer whose parental controls you want to set up. Then click OK.

3. The Parental controls main screen appears.

You have the following options:
- **Restrict Internet access on** The list of computer(s) you have selected for parental controls is displayed. To add, remove, or rename computers on this list, refer to Restrict Internet Access List, page 12. To set up parental controls on a computer, refer to Set Up Parental Controls, page 12.
- **Change parental controls password** Click this option to change the password that protects access to parental controls. Refer to Change Parental Controls Password, page 13.
Restrict Internet Access List

Add If you want to apply parental controls to additional computers, click Add.
If you clicked Add, the Set up parental controls for screen appears.

Remove If there is a computer that should not have parental controls applied, select the computer and click Remove.

Rename To give a computer a new name, select the computer and click Rename.
If you clicked Rename, the Rename the device screen appears.

Set Up Parental Controls

Select the computer whose parental controls you want to set up. Then click OK.

Set Up Parental Controls For

Enter the new name. Then click Rename.

Set Up Parental Controls

2. The Block Internet access option offers the following:
- **Always** To always block Internet access, select this option.
- **Specific times** To block Internet access during specific days and times, select this option and set the schedule:
  - **School nights** Select the appropriate start and end times.
  - **Weekends** Select the appropriate start and end times
- **Never** To always allow Internet access, keep the default, Never.

3. For the Block specific sites option, click Edit to create a list of websites you want to block. By default, the list is empty.
If you clicked Edit, the Block these sites screen appears.

Block These Sites

a. Enter a website address on each line.
b. Click Save to save your settings.

4. On the Parental controls screen, click Finish to save your settings.
NOTE: Repeat steps 1-4 to set up parental controls for different computers.

Change Parental Controls Password

If you clicked Change parental controls password, the Change your parental controls password screen appears.

- **Old password** Enter the old password.
- **New password** Enter a new password of 4-32 characters.
- **Verify password** Re-enter the new password.
  
  Click **Change** to save your setting.

Guest Access

The Guest access settings screen appears.

- **Allow guest access** By default, guest access is enabled. To disable guest access, select **no**.
- **Guest network name** By default, the setup software sets up the name of the guest network.
- **Password** By default, the setup software sets up the password for the guest network. To change the password, click **Change**.

If you clicked **Change**, the Change guest password screen appears.

- **Enter a new guest password** Enter a password of 4-32 characters.
- **Click Change** to save your setting.

**Total guests allowed** By default, 5 guests are allowed Internet access through the guest network. Select the appropriate number of guests allowed on your guest network; you can select up to 10 guests.

Click **Finish** to save your settings.

Router Settings

The Router settings screen appears.

**Router name** The name of the Router is displayed (this is also the name of your wireless network). To change the name, click **Change** and go to Change Router Name or Password, page 14.

**Password** The password that protects access to the Router's settings is displayed (this also protects wireless access to your local network). To change the password, click **Change** and go to Change Router Name or Password, page 14.
Easy Setup Key

Update or create key  The Easy Setup Key is a USB flash drive that holds the wireless settings for the Router. If you want to create or update an Easy Setup Key, click this option and go to Create or Update the Easy Setup Key, page 10.

Other Options

Register now to receive special offers and updates  To sign up to receive special offers and updates, click this option.

Router details  To view more information about the Router, click this option and go to Router Details, page 14.

Advanced settings  To access settings for advanced users, click this option and go to Advanced Settings, page 15.

Click Finish to save your settings.

Change Router Name or Password

NOTE: If you change the Router name or password, you also change the name or password of your wireless network. The wireless computers or other devices connected to the Router will need to be reconnected using the new name or password (for more information, refer to Computers and Other Devices, page 9).

If you clicked Change, the Changing router name or password screen appears.

1. To change the Router name or password, click Yes. Otherwise, click No.

2. Complete the following:
   - Router name  Enter a name of 1-32 characters.
   - Password  Enter a password of 8-63 characters.
   - Click Change to save your settings.

Router Details

The Router details screen appears, displaying the Model name, Model number, Serial number, Firmware version, Operating system, Software version, Connection type (WAN), IP address (LAN), IP address (WAN), and Computer IP address. (WAN stands for Wide Area Network, such as the Internet. IP stands for Internet Protocol. LAN stands for Local Area Network.)

Copy  To copy the details to a text file, click Copy and follow these instructions:

1. Open a text editor, such as Microsoft Word or Notepad.
2. Go to Edit > Paste.
3. Go to File > Save.

Click Close to return to the Router settings screen.
Advanced Settings

If you are an advanced user familiar with router administration, you can access the browser-based utility to use the advanced configuration settings of the Router.

**Username** Enter this username to access the browser-based utility.

**Password** Enter this password to access the browser-based utility.

**Copy password** To copy the password to the Clipboard, click this option.

Click **OK** to open the web browser and access the browser-based utility. For more information, refer to How to Access the Browser-Based Utility, page 16.

How to Exit Cisco Connect

To exit Cisco Connect, click **Close** on the main menu.

How to Access Cisco Connect

**Windows**

To access Cisco Connect, go to **Start > All Programs > Cisco Connect**.

**Mac**

To access Cisco Connect, go to **Go > Applications > Cisco Connect**.
Chapter 3: Advanced Configuration

After setting up the Router with the setup software (located on the CD-ROM), the Router will be ready for use. If you would like to change its advanced settings, use the Router’s browser-based utility. This chapter describes each web page of the utility and each page’s key functions. You can access the utility via a web browser on a computer connected to the Router.

The browser-based utility has these main tabs: Setup, Wireless, Security, Access Restrictions, Applications & Gaming, Administration, and Status. Additional tabs will be available after you click one of the main tabs.

How to Access the Browser-Based Utility

To access the browser-based utility, launch the web browser on your computer, and enter the Router’s default Internet Protocol (IP) address, 192.168.1.1 in the Address field. Then press Enter.

A login screen will appear. (Non-Windows 7 users will see a similar screen.) In the User name field, enter admin. Then enter the password created during the setup software. (If you did not run the setup software, then use the default password, admin. You can set a new password on the Administration > Management screen. Refer to Administration > Management, page 33.) Click OK to continue.

Language

Language To use a different language, select one from the drop-down menu. The language of the browser-based utility will change five seconds after you select another language.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Internet Setup

The Internet Setup section configures the Router to your Internet connection. Most of this information can be obtained through your Internet Service Provider (ISP).

Internet Connection Type

Select the type of Internet connection your ISP provides from the drop-down menu. These are the available types:

- Automatic Configuration - DHCP
- Static IP
- PPPoE
- PPTP
- L2TP
- Telstra Cable

NOTE: You can also access the browser-based utility through Cisco Connect. For more information, refer to Router Settings, page 13.
Automatic Configuration - DHCP

The default Internet Connection Type is set to Automatic Configuration - DHCP (Dynamic Host Configuration Protocol). Keep the default only if your ISP supports DHCP or you are connecting using a dynamic IP Address. (This option usually applies to cable connections.)

Static IP

If you are required to use a permanent IP address to connect to the Internet, select Static IP.

Internet IP Address This is the Router’s IP address, when seen from the Internet. Your ISP will provide you with the IP Address you need to enter here.

Subnet Mask This is the Router’s Subnet Mask, as seen by users on the Internet (including your ISP). Your ISP will provide you with the Subnet Mask.

Default Gateway Your ISP will provide you with the Gateway address, which is the ISP server’s IP address.

DNS 1-3 Your ISP will provide you with at least one DNS (Domain Name System) server IP address.

PPPoE

Some DSL-based ISPs use Point-to-Point Protocol over Ethernet (PPPoE) to establish Internet connections. If you are connected to the Internet through a DSL line, check with your ISP to see if they use PPPoE. If they do, you will have to enable PPPoE.

Username and Password Enter the Username and Password provided by your ISP.

Service Name (optional) If provided by your ISP, enter the Service Name.

Connect on Demand: Max Idle Time You can configure the Router to cut the Internet connection after it has been inactive for a specified period of time (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the Router to automatically re-establish your connection as soon as you attempt to access the Internet again. To use this option, select Connect on Demand. In the Max Idle Time field, enter the number of minutes you want to elapse before your Internet connection terminates. The default is 5 minutes.

Keep Alive: Redial Period If you select this option, the Router will periodically check your Internet connection. If you are disconnected, then the Router will automatically re-establish your connection. To use this option, select Keep Alive. In the Redial Period field, specify how often the Router should check the Internet connection. The default is 30 seconds.

PPTP

Point-to-Point Tunneling Protocol (PPTP) is a service that applies to connections in Europe only.
**PPTP Server IP Address** Your ISP will provide you with the IP address of the PPTP server.

**Username and Password** Enter the Username and Password provided by your ISP.

**Connect on Demand: Max Idle Time** You can configure the Router to cut the Internet connection after it has been inactive for a specified period of time (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the Router to automatically re-establish your connection as soon as you attempt to access the Internet again. To use this option, select Connect on Demand. In the Max Idle Time field, enter the number of minutes you want to elapse before your Internet connection terminates. The default is 5 minutes.

**Keep Alive: Redial Period** If you select this option, the Router will periodically check your Internet connection. If you are disconnected, then the Router will automatically re-establish your connection. To use this option, select Keep Alive. In the Redial Period field, specify how often the Router should check the Internet connection. The default is 30 seconds.

**Telstra Cable**

Telstra Cable is a service that applies to connections in Australia only.

**L2TP**

Layer 2 Tunneling Protocol (L2TP) is a service that applies to connections in Israel only.

**Server IP Address** This is the IP address of the L2TP Server. Your ISP will provide you with the IP Address you need to specify here.

**Username and Password** Enter the Username and Password provided by your ISP.

**Connect on Demand: Max Idle Time** You can configure the Router to cut the Internet connection after it has been inactive for a specified period of time (Max Idle Time). If your Internet connection has been terminated due to inactivity, Connect on Demand enables the Router to automatically re-establish your connection as soon as you attempt to access the Internet again. To use this option, select Connect on Demand. In the Max Idle Time field, enter the number of minutes you want to elapse before your Internet connection terminates. The default is 5 minutes.

**Keep Alive: Redial Period** If you select this option, the Router will periodically check your Internet connection. If you are disconnected, then the Router will automatically re-establish your connection. To use this option, select Keep Alive. In the Redial Period field, specify how often the Router should check the Internet connection. The default is 30 seconds.

**Optional Settings**

Some of these settings may be required by your ISP. Verify with your ISP before making any changes.
Host Name and Domain Name These fields allow you to supply a host and domain name for the Router. Some ISPs, usually cable ISPs, require these names as identification. You may have to check with your ISP to see if your broadband Internet service has been configured with a host and domain name. In most cases, leaving these fields blank will work.

MTU MTU is the Maximum Transmission Unit. It specifies the largest packet size permitted for Internet transmission. Select Manual if you want to manually enter the largest packet size that is transmitted. To have the Router select the best MTU for your Internet connection, keep the default setting, Auto.

Size When Manual is selected in the MTU field, this option is enabled. Leave this value in the 1200 to 1500 range. The default size depends on the Internet Connection Type:
- DHCP, Static IP, or Telstra: 1500
- PPPoE: 1492
- PPTP or L2TP: 1460

Network Setup

The Network Setup section configures the IP settings for your local network.

Router IP

IP Address The Router’s IP address, as seen by your network, is displayed. The default Router IP address is 192.168.1.1.

Subnet Mask The Router’s Subnet Mask, as seen by your network, is displayed.

DHCP Server Setting

The settings allow you to configure the Router’s DHCP server function. The Router can be used as a DHCP server for your network. A DHCP server automatically assigns an IP address to each computer or device on your network. If you choose to enable the Router’s DHCP server option, make sure there is no other DHCP server on your network.

DHCP Server DHCP is enabled by factory default. If you already have a DHCP server on your network, or you do not want a DHCP server, then select Disabled (no other DHCP features will be available).

DHCP Reservation Click DHCP Reservation if you want to assign a fixed local IP address to a MAC address.

DHCP Reservation

You will see a list of DHCP clients with the following information: Client Name, Interface, IP Address, and MAC Address.

- Select Clients from DHCP Table Click the Select check box to reserve a client’s IP address. Then click Add Clients.
- Manually Adding Client To manually assign an IP address, enter the client’s name in the Enter Client Name field. Enter the IP address you want it to have in the Assign IP Address field. Enter its MAC address in the To This MAC Address field. Then click Add.

Clients Already Reserved

A list of DHCP clients and their fixed local IP addresses will be displayed at the bottom of the screen. If you want to remove a client from this list, click Remove.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes. To view the most up-to-date information, click Refresh. To exit this screen, click Close.

Start IP Address The Start IP Address specifies the starting IP address for the range of addresses assigned by your Router when it functions as a DHCP server. (The first IP address assigned by the Router will be randomly selected within the range you specify.)

Because the Router’s default IP address is 192.168.1.1, the Start IP Address must be 192.168.1.2 or greater, but smaller than 192.168.1.254. The default Start IP Address is 192.168.1.100.
Maximum Number of Users Enter the maximum number of computers that you want the DHCP server to assign IP addresses to. This number cannot be greater than 253. The default is 50.

IP Address Range The range of available IP addresses is displayed.

Client Lease Time The Client Lease Time is the amount of time a network user will be allowed connection to the Router with their current dynamic IP address. Enter the amount of time, in minutes, that the user will be "leased" this dynamic IP address. After the time is up, the user will be automatically assigned a new dynamic IP address, or the lease will be renewed. The default is 0 minutes, which means one day.

Static DNS 1-3 The Domain Name System (DNS) is how the Internet translates domain or website names into Internet addresses or Uniform Resource Locators (URLs). Your ISP will provide you with at least one DNS Server IP Address. If you wish to use another, enter that IP Address in one of these fields. You can enter up to three DNS Server IP Addresses here. The Router will use these for quicker access to functioning DNS servers.

WINS The Windows Internet Naming Service (WINS) manages each computer’s interaction with the Internet. If you use a WINS server, enter that server’s IP Address here. Otherwise, leave this blank.

Time Setting

Time Zone Select the time zone in which your network functions from this drop-down menu.

Automatically adjust clock for daylight saving changes Select this option to have the Router automatically adjust for daylight saving time.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Setup > DDNS

The Router offers a Dynamic Domain Name System (DDNS) feature. DDNS lets you assign a fixed host and domain name to a dynamic Internet IP address. It is useful when you are hosting your own website, File Transfer Protocol (FTP) server, or other server behind the Router.

Before you can use this feature, you need to sign up for DDNS service with a DDNS service provider, www.dyndns.org or www.TZO.com. If you do not want to use this option, keep the default, Disabled.

DDNS Service

If your DDNS service is provided by DynDNS.org, then select DynDNS.org from the drop-down menu. If your DDNS service is provided by TZO, then select TZO.com. The features available on the DDNS screen will vary, depending on which DDNS service provider you use.

DynDNS.org

Username Enter the Username for your DDNS account.
Password Enter the Password for your DDNS account.
Host Name The DDNS URL assigned by the DDNS service is displayed.
System Select the DynDNS service you use: Dynamic, Static, or Custom. The default selection is Dynamic.
Mail Exchange (Optional) Enter the address of your mail exchange server, so e-mails to your DynDNS address go to your mail server.
Backup MX This option allows the Mail eXchange (MX) server to be a backup. To disable this feature, keep the default, Disabled. To enable the feature, select Enabled. If you are not sure which setting to select, keep the default, Disabled.
Wildcard This setting enables or disables wildcards for your host. For example, if your DDNS address is myplace.dyndns.org and you enable wildcards, then x.myplace.dyndns.org will work as well (x is the wildcard). To disable wildcards, keep the default, Disabled. To enable wildcards, select Enabled. If you are not sure which setting to select, keep the default, Disabled.

Internet IP Address The Router’s Internet IP address is displayed here. Because it is dynamic, it will change.
Status The status of the DDNS service connection is displayed here.
Update To manually trigger an update, click Update.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.
E-mail Address, TZO Key, and Domain Name  Enter the settings of the account you set up with TZO.

Internet IP Address  The Router’s Internet IP address is displayed here. Because it is dynamic, it will change.

Status  The status of the DDNS service connection is displayed.

Update  To manually trigger an update, click Update. Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Setup > MAC Address Clone

A Media Access Control (MAC) address is a 12-digit code assigned to a unique piece of hardware for identification. Some ISPs require you to register a MAC address in order to access the Internet. If you have your computer’s MAC address registered with your ISP and you do not wish to re-register the MAC address, then you may assign the registered MAC address to the Router with the MAC Address Clone feature.

Clone My PC’s MAC  Click this option to clone the MAC address of the computer you are using.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Setup > Advanced Routing

This screen is used to set up the Router’s advanced functions. Operating Mode allows you to select the type(s) of advanced functions you use. Dynamic Routing automatically adjusts how packets travel on your network. Static Routing sets up a fixed route to another network destination.

Advanced Routing

NAT

Enabled/Disabled  If this Router is hosting your network’s connection to the Internet, keep the default, Enabled. If another router exists on your network, select Disabled. When the NAT setting is disabled, dynamic routing will be enabled.

Dynamic Routing (RIP)

Dynamic routing uses the Routing Information Protocol (RIP). This option enables the Router to automatically adjust to physical changes in the network’s layout and exchange routing tables with the other router(s). The Router determines the network packets’ route based on the fewest number of hops between the source and the destination.

Enabled/Disabled  When the NAT setting is enabled, the Dynamic Routing feature is automatically disabled. When the NAT setting is disabled, this option is available. Select Enabled to use the Dynamic Routing option.

Static Routing

A static route is a pre-determined pathway that network information must travel to reach a specific host or network. Enter the information described below to set up a new static route.
Route Entries  To set up a static route between the Router and another network, select a number from the drop-down list. Click Delete This Entry to delete a static route.

Enter Route Name  Enter a name for the Route here, using a maximum of 25 alphanumeric characters.

Destination LAN IP  The Destination LAN (Local Area Network) IP is the address of the remote network or host to which you want to assign a static route.

Subnet Mask  The Subnet Mask determines which portion of a Destination LAN IP address is the network portion, and which portion is the host portion.

Gateway  This is the IP address of the gateway device that allows for contact between the Router and the remote network or host.

Interface  This interface tells you whether the Destination IP Address is on the LAN & Wireless (Ethernet and wireless networks) or the WAN (Internet). (WAN stands for Wide Area Network.)

Click Show Routing Table to view the static routes you have already set up.

Configuration View  To manually configure your wireless network, select Manual. Proceed to the Manual Setup section. To use Wi-Fi Protected Setup, select Wi-Fi Protected Setup. Proceed to Wi-Fi Protected Setup, page 23.

Manual Setup

If you set the Configuration View to Manual, the Basic Wireless Settings screen displays the following fields.

Wireless Band  This is used to select the 2.4 GHz or 5.0 GHz band.

Network Mode  From this drop-down menu, you can select the wireless standards running on your network.

- **Mixed**  If you have Wireless-N, Wireless-G, and Wireless-B devices in your network, keep the default, Mixed.
- **BG-Mixed**  If you have only Wireless-G and Wireless-B devices in your network, select BG-Mixed.
- **Wireless-N Only**  If you have only Wireless-N devices, select Wireless-N Only.
- **Wireless-G Only**  If you have only Wireless-G devices, select Wireless-G Only.
- **Wireless-B Only**  If you have only Wireless-B devices, select Wireless-B Only.
- **Disabled**  If you do not have any wireless devices in your network, select Disabled.

**NOTE:** If you are not sure which mode to use, keep the default, Mixed.

Network Name (SSID)  The Service Set Identifier (SSID) is the network name shared by all devices in a wireless network. It is case-sensitive and must not exceed 32 keyboard characters. The default is Ciscoxxxxx (xxxxx are the last five digits of the Router’s serial number). The serial number is located on the left side of the product label, which is on the bottom panel.

Wireless > Basic Wireless Settings

The basic settings for wireless networking are set on this screen.

There are two ways to configure the Router’s wireless network(s), manual and Wi-Fi Protected Setup.

Wi-Fi Protected Setup is a feature that makes it easy to set up your wireless network. If you have client devices, such as wireless adapters, that support Wi-Fi Protected Setup, then you can use Wi-Fi Protected Setup.
Channel Width  If you are using the 2.4 GHz band, select Auto if you want the Router to automatically determine the proper channel width (20 MHz or 40 MHz) to use, or select 20 MHz only (default) if you want the Router to operate in Wireless-B and Wireless-G mode only. For best performance, Auto is recommended.

If you are using the 5 GHz band, select Auto if you want the Router to automatically determine the proper channel width (20 MHz or 40 MHz) to use, select 20 MHz only (default) if you want the Router to operate in Wireless-B and Wireless-G mode only, or select 40 MHz only if you want the Router to operate in Wireless-N mode only. For best performance, Auto is recommended.

Channel  Select a channel for your wireless network (from 1 to 11). If you are not sure which channel to select, then keep the default, Auto.

SSID Broadcast  When wireless clients survey the local area for wireless networks to associate with, they will detect the SSID broadcast by the Router. To broadcast the Router’s SSID, keep the default, Enabled. If you do not want to broadcast the Router’s SSID, then select Disabled.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Wi-Fi Protected Setup
There are three methods available. Use the method that applies to the client device you are configuring.

- **Wi-Fi Protected Setup Button** Use this method if your client device has a Wi-Fi Protected Setup button.
  
a. Click or press the **Wi-Fi Protected Setup** button on the client device.

- **Enter Client Device PIN on Router** Use this method if your client device has a Wi-Fi Protected Setup PIN (Personal Identification Number).
  
a. Enter the PIN from the client device in the field on the Router’s **Wi-Fi Protected Setup** screen.

- **Enter Router PIN on Client Device** Use this method if your client device asks for the Router’s PIN.
  
a. On the client device, enter the PIN listed on the Router’s **Wi-Fi Protected Setup** screen. (It is also listed on the label on the bottom of the Router.)

NOTE: If you have client devices that do not support Wi-Fi Protected Setup, note the wireless settings, and then manually configure those client devices.

### Wi-Fi Protected Setup

The Network Name (SSID), Security, Passphrase and Wireless Band are displayed at the bottom of the screen.

**NOTE:** Wi-Fi Protected Setup configures one client device at a time. Repeat the instructions for each client device that supports Wi-Fi Protected Setup.
**Wireless > Wireless Security**

The wireless security settings configure the security of your wireless network(s). The Router supports the following wireless security options: WPA/WPA2 Mixed Mode (default), WPA2 Personal, WPA Personal, WEP, and RADIUS. (WPA stands for Wi-Fi Protected Access. WEP stands for Wired Equivalent Privacy. RADIUS stands for Remote Authentication Dial-In User Service.)

The default option is **WPA/WPA2 Mixed Mode**, which allows your devices to connect using the strongest security option they support, WPA2 or WPA.

### Personal Options

<table>
<thead>
<tr>
<th>Security Option</th>
<th>Strength</th>
</tr>
</thead>
<tbody>
<tr>
<td>WPA2 Personal</td>
<td>Strongest</td>
</tr>
<tr>
<td>WPA/WPA2 Mixed Mode (default)</td>
<td>WPA2: Strongest WPA: Strong</td>
</tr>
<tr>
<td>WPA Personal</td>
<td>Strong</td>
</tr>
<tr>
<td>WEP</td>
<td>Basic</td>
</tr>
</tbody>
</table>

### Office Option

RADIUS is the security option offered for networks that use a RADIUS server for authentication.

### Security Mode

Select the security method for your wireless network. If you do not want to use wireless security, keep the default, **Disabled**.

**WPA/WPA2 Mixed Mode**

**NOTE:** If you are using WPA/WPA2 Mixed Mode, each device in your wireless network MUST use the same WPA shared key, or else the network will not function properly.

**Passphrase** Enter a passphrase of 8-63 characters. The default is **password**.

**WPA2 Personal**

**NOTE:** If you are using WPA2 or WPA, each device in your wireless network MUST use the same WPA method and shared key, or else the network will not function properly.

**Passphrase** Enter a passphrase of 8-63 characters. The default is **password**.

**WPA Personal**

**NOTE:** If you are using WPA2 or WPA, each device in your wireless network MUST use the same WPA method and shared key, or else the network will not function properly.

**Passphrase** Enter a passphrase of 8-63 characters. The default is **password**.

**WEP**

WEP is a basic encryption method, which is not as secure as WPA.

**NOTE:** If you are using WEP encryption, each device in your wireless network MUST use the same WEP encryption method and encryption key, or else your wireless network will not function properly.
Wireless Security > WEP

**Encryption**  Select a level of WEP encryption, **40/64 bits (10 hex digits)** or **104/128 bits (26 hex digits)**. The default is **40/64 bits (10 hex digits)**.

**Passphrase**  Enter a Passphrase to automatically generate WEP keys. Then click **Generate**.

**Key 1**  If you did not enter a Passphrase, enter the WEP key manually.

**RADIUS**

This option features WEP used in coordination with a RADIUS server. (This should only be used when a RADIUS server is connected to the Router.)

**NOTE:** If you are using WEP encryption, each device in your wireless network MUST use the same WEP encryption method and encryption key, or else your wireless network will not function properly.

Wireless > Wireless MAC Filter

**Wireless MAC Filter**

**Enabled/Disabled**  To filter wireless users by the MAC addresses of their computers or devices, select **Enabled**. Otherwise, keep the default, **Disabled**.

**Access Restriction**

**Prevent PCs listed below from accessing the wireless network**  Select this option to block wireless access by MAC address. This option is selected by default.

**Permit PCs listed below to access the wireless network**  Select this option to allow wireless access by MAC address. This option is disabled by default.
MAC Address Filter List

**Wireless Client List**  Click this option to open the *Wireless Client List* screen.

![Wireless Client List](image)

**Wireless Client List**

This screen shows computers and other devices on the wireless network. The list can be sorted by Client Name, Interface, IP Address, MAC Address, and Status.

Select **Save to MAC Address Filter List** for any device you want to add to the MAC Address Filter List. Then click **Add**.

To update the on-screen information, click **Refresh**. To exit this screen and return to the *Wireless MAC Filter* screen, click **Close**.

**MAC 01-50**  Enter the MAC addresses of the devices whose wireless access you want to control.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes.

**Wireless > Advanced Wireless Settings**

This Advanced Wireless Settings screen is used to set up the Router's advanced wireless functions. These settings should only be adjusted by an advanced user because incorrect settings can reduce wireless performance. In most cases, keep the default settings.

![Wireless > Advanced Wireless Settings](image)

**Advanced Wireless**

**AP Isolation**  The AP (Access Point) Isolation feature isolates all wireless clients and wireless devices on your network from each other. Wireless devices will be able to communicate with the Router but not with each other. To use this option, select **Enabled**. AP Isolation is disabled by default.

**Frame Burst**  Enabling this option should provide your network with greater performance, depending on the manufacturer of your wireless products. To use this option, keep the default, **Enabled**. Otherwise, select **Disabled**.

**Authentication Type**  The Authentication Type setting is available if the Security Mode is RADIUS or WEP. The default is set to **Auto**, which allows either Open System or Shared Key authentication to be used. With Open System authentication, the sender and the recipient do NOT use a WEP key for authentication. With Shared Key authentication, the sender and recipient use a WEP key for authentication. Select **Shared Key** to only use Shared Key authentication.

**Basic Rate**  The Basic Rate setting is not actually one rate of transmission but a series of rates at which the Router can transmit. (The Basic Rate is not the actual rate of data transmission. If you want to specify the Router's rate of data transmission, configure the Transmission Rate setting.) The Router will advertise its Basic Rate to the other wireless devices in your network, so they know which rates will be used. The Router will also advertise that it will automatically select the best rate for transmission. The default setting is **Default**, when the Router can transmit at all standard wireless rates (1-2 Mbps, 5.5 Mbps, 11 Mbps, 18 Mbps, and 24 Mbps). Select **1-2Mbps** for use with older wireless technology. Select **All**, when the Router can transmit at all wireless rates.

**Transmission Rate**  The Transmission setting is available if the Network Mode is BG-Mixed, Wireless-G Only, or Wireless-B Only. The rate of data transmission should be set depending on the speed of your wireless network. Select from a range of transmission speeds, or keep the default, **Auto**, to have the Router automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the Router and a wireless client.

**N Transmission Rate**  The N Transmission setting is available if the Network Mode is Mixed or Wireless-N Only. The rate of data transmission should be set depending on the speed of your Wireless-N networking. Select from a range of transmission speeds, or keep the default, **Auto**, to have the Router automatically use the fastest possible data rate and enable the Auto-Fallback feature. Auto-Fallback will negotiate the best possible connection speed between the Router and a wireless client.
**CTS Protection Mode** The Router automatically uses CTS (Clear-To-Send) Protection Mode when your Wireless-N and Wireless-G devices are experiencing severe problems and are not able to transmit to the Router in an environment with heavy 802.11b traffic. This option boosts the Router’s ability to catch all Wireless-N and Wireless-G transmissions but severely decreases performance. To use this option, keep the default, **Auto**. To disable this option, select **Disabled**.

**Beacon Interval** A beacon is a packet broadcast by the Router to synchronize the wireless network. The Beacon Interval value indicates the frequency interval of the beacon. Enter a value between 20 and 65,535 milliseconds. The default value is **100**.

**DTIM Interval** This value, between 1 and 255, indicates the interval of the Delivery Traffic Indication Message (DTIM). A DTIM field is a countdown field informing clients of the next window for listening to broadcast and multicast messages. When the Router has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. Its clients hear the beacons and awaken to receive the broadcast and multicast messages. The default value is **1**.

**Fragmentation Threshold** This value specifies the maximum size for a packet before data is fragmented into multiple packets. If you experience a high packet error rate, you may slightly increase the Fragmentation Threshold. Setting the Fragmentation Threshold too low may result in poor network performance. Only minor reduction of the default value is recommended. In most cases, it should remain at its default value of **2346**.

**RTS Threshold** Should you encounter inconsistent data flow, only minor reduction of the default value, **2347**, is recommended. If a network packet is smaller than the preset Request to Send (RTS) threshold size, the RTS/CTS (Clear to Send) mechanism will not be enabled. The Router sends RTS frames to a particular receiving station and negotiates the sending of a data frame. After receiving an RTS, the wireless station responds with a CTS frame to acknowledge the right to begin transmission. The RTS Threshold value should remain at its default value of **2347**.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes.

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**Security > Firewall**

The **Firewall** screen is used to configure a firewall that can filter out various types of unwanted traffic on the Router’s local network.

**Security > Firewall**

**Firewall**

**SPI Firewall Protection** To use firewall protection, keep the default selection, **Enabled**. To turn off firewall protection, select **Disabled**.

**Internet Filter**

**Filter Anonymous Internet Requests** This option makes it more difficult for outside users to work their way into your network. This option is enabled by default. Disable it to allow anonymous Internet requests.

**Filter Multicast** The multicasting feature allows for multiple transmissions to specific recipients at the same time. If multicasting is permitted, then the Router will allow IP multicast packets to be forwarded to the appropriate computers. Select this option to enable the filter. This option is disabled by default.

**Filter Internet NAT Redirection** This option is used to prevent a local computer from using a URL or Internet address to access the local server. Select this option to enable the filter. This option is disabled by default.

**Filter IDENT (Port 113)** The Filter IDENT (Identification) option prevents port 113 from being scanned by devices outside of your local network. This option is enabled by default. Disable it to allow port 113 to be scanned.

**Web Filter**

**Proxy** Use of WAN proxy servers may compromise the Gateway’s security. Denying Proxy will disable access to any WAN proxy servers. Select this option to enable proxy filtering. Deselect the option to allow proxy access.
Java  Java is a programming language for websites. If you deny Java, you run the risk of not having access to Internet sites created using this programming language. Select this option to enable Java filtering. Deselect the option to allow Java usage.

ActiveX  ActiveX is a programming language for websites. If you deny ActiveX, you run the risk of not having access to Internet sites created using this programming language. Select this option to enable ActiveX filtering. Deselect the option to allow ActiveX usage.

Cookies  A cookie is data stored on your computer and used by Internet sites when you interact with them. Select this option to filter cookies. Deselect the option to allow cookie usage.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Security > VPN Passthrough

The VPN Passthrough screen allows you to enable VPN tunnels using IPSec, PPTP, or L2TP protocols to pass through the Router's firewall.

VPN Passthrough

IPSec Passthrough  Internet Protocol Security (IPSec) is a suite of protocols used to implement secure exchange of packets at the IP layer. To allow IPSec tunnels to pass through the Router, keep the default, Enabled.

PPTP Passthrough  Point-to-Point Tunneling Protocol (PPTP) allows the Point-to-Point Protocol (PPP) to be tunneled through an IP network. To allow PPTP tunnels to pass through the Router, keep the default, Enabled.

L2TP Passthrough  Layer 2 Tunneling Protocol is the method used to enable Point-to-Point sessions via the Internet on the Layer 2 level. To allow L2TP tunnels to pass through the Router, keep the default, Enabled.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Access Restrictions > Internet Access

The Internet Access screen allows you to block or allow specific kinds of Internet usage and traffic, such as Internet access, designated services, and websites during specific days and times.

Internet Access Policy

Access Policy  Access can be managed by a policy. Use the settings on this screen to establish an access policy (after Save Settings is clicked). Selecting a policy from the drop-down menu will display that policy's settings. To delete a policy, select that policy's number and click Delete This Policy. To view all the policies, click Summary.

Summary

The policies are listed with the following information: No., Policy Name, Access, Days, Time, and status (Enabled). To enable a policy, select Enabled. To delete a policy, click Delete. Click Save Settings to save your changes, or click Cancel Changes to clear your changes. To return to the Internet Access Policy screen, click Close.
**Status**  Policies are disabled by default. To enable a policy, select the policy number from the drop-down menu, and select **Enabled**.

To create a policy, follow steps 1-11. Repeat these steps to create additional policies, one at a time.

1. Select a number from the **Access Policy** drop-down menu.
2. Enter a **Policy Name** in the field provided.
3. To enable this policy, select **Enabled**.
4. Click **Edit List** to select which computers will be affected by the policy. The **List of PCs** screen appears. You can select a computer by MAC address or IP address. You can also enter a range of IP addresses if you want this policy to affect a group of computers. After making your changes, click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes. Then click **Close**.

5. Select the appropriate option, **Deny** or **Allow**, depending on whether you want to block or allow Internet access for the computers you listed on the **List of PCs** screen.
6. Decide which days and what times you want this policy to be enforced. Select the individual days during which the policy will be in effect, or select **Everyday**. Then enter a range of hours and minutes during which the policy will be in effect, or select **24 Hours**.
7. You can block websites with specific URL addresses. Enter each URL in a separate **Website Blocking by URL Address** field.
8. You can also block websites using specific keywords. Enter each keyword in a separate **Keyword** field.
9. You can filter access to various services accessed over the Internet, such as FTP or telnet. (You can block up to three applications per policy.)

   From the Applications list, select the application you want to block. Then click the >> button to move it to the Blocked List. To remove an application from the Blocked List, select it and click the << button.

10. If the application you want to block is not listed or you want to edit a service’s settings, enter the application’s name in the **Application Name** field. Enter its range in the **Port Range** fields. Select its protocol from the **Protocol** drop-down menu. Then click **Add**.

   To modify a service, select it from the Application list. Change its **Application Name**, **Port Range**, and/or **Protocol** setting. Then click **Modify**.

   To delete a service, select it from the Application list. Then click **Delete**.

11. Click **Save Settings** to save the policy’s settings. To cancel the policy’s settings, click **Cancel Changes**.

### Applications and Gaming > Single Port Forwarding

The **Single Port Forwarding** screen allows you to customize port services for various applications.

When users send these types of requests to your network via the Internet, the Router will forward those requests to the appropriate computers (also called servers). Before using forwarding, you should assign static IP addresses to the designated computers (use the DHCP Reservation option on the **Basic Setup** screen; refer to **DHCP Reservation, page 19**).

**Single Port Forwarding**

Preset applications are available for the first five entries. For each entry, complete the following:

- **Application Name**  Select the appropriate application.
- **To IP Address**  Enter the IP address of the computer that should receive the requests. If you assigned a static IP address to the computer, then you can look up its static IP address; refer to **DHCP Reservation, page 19**.
- **Enabled**  Select **Enabled** to enable port forwarding.

You can customize entries for additional applications. For each entry, complete the following:
Applications and Gaming > Port Range Forwarding

For each entry, complete the following:

**Application Name** Enter the name you wish to give the application. Each name can be up to 12 characters.

**Start-End Port** Enter the number or range of port(s) used by the server or Internet application. Check with the Internet application documentation for more information.

**To IP Address** Enter the IP address of the computer running the specific application. If you assigned a static IP address to the computer, then you can look up its static IP address; refer to **DHCP Reservation, page 19**.

**Protocol** Select the protocol(s) used for this application, TCP (Transmission Control Protocol), UDP (User Datagram Protocol), or Both.

**Enabled** Select Enabled to enable port forwarding.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes.

Applications and Gaming > Port Range Triggering

The Port Range Triggering screen allows the Router to watch outgoing data for specific port numbers. The IP address of the computer that sends the matching data is remembered by the Router, so that when the requested data returns through the Router, the data is pulled back to the proper computer by way of IP address and port mapping rules.

For each entry, complete the following:

**Application Name** Enter the application name of the trigger.

**Triggered Range** Enter the starting and ending port numbers of the triggered port number range. Check with the Internet application documentation for the port number(s) needed.
**Forwarded Range** Enter the starting and ending port numbers of the forwarded port number range. Check with the Internet application documentation for the port number(s) needed.

**Enabled** Select Enabled to enable port triggering.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes.

**Applications and Gaming > DMZ**

The DMZ (Demilitarized Zone) feature allows one network computer to be exposed to the Internet for use of a special-purpose service such as Internet gaming or videoconferencing. DMZ hosting forwards all the ports at the same time to one computer. The Port Range Forwarding feature is more secure because it only opens the ports you want to have opened, while DMZ hosting opens all the ports of one computer, exposing the computer to the Internet.

**DMZ**

Any computer whose port is being forwarded must have its DHCP client function disabled and have a new static IP address assigned to it because its IP address may change when using the DHCP function.

**Enabled/Disabled** To disable DMZ hosting, select **Disabled**. To expose one PC, select **Enabled**. Then configure the following settings:

**Source IP Address** If you want any IP address to be the source, select **Any IP Address**. If you want to specify an IP address or range of IP addresses as the designated source, select and complete the IP address range fields.

**Destination** If you want to specify the DMZ host by IP address, select **IP Address** and enter the IP address in the field provided. If you want to specify the DMZ host by MAC address, select **MAC Address** and enter the MAC address in the field provided. To retrieve this information, click **DHCP Client Table**.

**DHCP Client Table**

The DHCP Client Table lists computers and other devices that have been assigned IP addresses by the Router. The list can be sorted by Client Name, Interface, IP Address, and MAC Address. To select a DHCP client, click **Select**. To update the on-screen information, click **Refresh**. To exit this screen and return to the DMZ screen, click **Close**.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes.

**Applications and Gaming > QoS**

**QoS**

Wireless

**WMM Support** Wi-Fi Multimedia (WMM) is a wireless Quality of Service feature that improves quality for audio, video, and voice applications by prioritizing wireless traffic. To use this feature, the wireless client devices in your network must support Wireless WMM. To disable this option, select **Disabled**. Otherwise, keep the default, **Enabled**.
**No Acknowledgement** If you want to disable the Router’s Acknowledgement feature, so the Router will not re-send data if an error occurs, then select **Enabled**. Otherwise, keep the default, **Disabled**.

**Internet Access Priority**

In this section, you can set the bandwidth priority for a variety of applications and devices. There are four levels of priority: High, Medium, Normal, or Low. When you set priority, do not set all applications to High, because this will defeat the purpose of allocating the available bandwidth. If you want to select below normal bandwidth, select **Low**. Depending on the application, a few attempts may be needed to set the appropriate bandwidth priority.

**Enabled/Disabled** To use the QoS policies you set, select **Enabled**. Otherwise, keep the default, **Disabled**.

**Category**

You can define the Internet access priority level for as many categories as you want. The **Summary** section will display all of the priority selections that you enter. Select from the following categories:

- **Applications** Allows you to assign a priority level for a pre-defined application or one that you add.
- **Online Games** Allows you to assign a priority level for a pre-defined game or one that you add.
- **MAC Address** This option lets you prioritize network traffic based on the device that is accessing the network. For example, if you want your gaming console to have higher priority accessing the Internet than your computer, you can assign their priority levels using their respective MAC addresses.
- **Ethernet Port** This option allows you to prioritize traffic connected to a specific Ethernet port. For example, you can assign a higher priority level to the computer connected to port 1.
- **Voice Device** Voice devices require a higher priority level. You can assign a higher priority level to voice devices using their respective MAC addresses.

**Summary**

This lists the QoS entries you have created for your applications and devices. Refer to **Summary, page 33** for more information.

**Applications** Select the appropriate application. If you select Add a New Application, follow the instructions in the **Add a New Application** section.

**Priority** Select the appropriate priority: **High, Medium (Recommended), Normal, or Low**.

Click **Add** to save your changes. Your new entry will appear in the Summary list.

**Add a New Application**

**Enter a Name** Enter a name for this application.

**Port Range** Enter the port range that the application will be using. For example, if you want to allocate bandwidth for FTP, you can enter 21-21. If you need services for an application that uses from 1000 to 1250, you enter 1000-1250 as your settings. You can have up to three ranges to define for this bandwidth allocation. Port numbers can range from 1 to 65535. Check your application’s documentation for details on the service ports used.

Select the protocol **TCP** or **UDP**, or select **Both**.

**Priority** Select the appropriate priority: **High, Medium (Recommended), Normal, or Low**.

Click **Add** to save your changes. Your new entry will appear in the Summary list.

**Online Games**

**Games** Select the appropriate game. If you select Add a New Game, follow the instructions in the **Add a New Game** section.

**Priority** Select the appropriate priority: **High, Medium (Recommended), Normal, or Low**.

Click **Add** to save your changes. Your new entry will appear in the Summary list.

**Add a New Game**
Enter a Name  Enter any name to indicate the name of the entry.

Port Range  Enter the port range that the game will be using. You can have up to three ranges to define for this bandwidth allocation. Port numbers can range from 1 to 65535. Check your application’s documentation for details on the service ports used.

Select the protocol TCP or UDP, or select Both.

Priority  Select the appropriate priority: High, Medium (Recommended), Normal, or Low.

Click Add to save your changes. Your new entry will appear in the Summary list.

MAC Address

The MAC address of the computer you are using is displayed.

Enter a Name  Enter a name for your device.

MAC Address  Enter the MAC address of your device.

Priority  Select the appropriate priority: High, Medium (Recommended), Normal, or Low.

Click Add to save your changes. Your new entry will appear in the Summary list.

Voice Device

Enter a Name  Enter a name for your voice device.

MAC Address  Enter the MAC address of your voice device.

Priority  Select the appropriate priority: High (Recommended), Medium, Normal, or Low.

Click Add to save your changes. Your new entry will appear in the Summary list.

Summary

This lists the QoS entries you have created for your applications and devices.

Priority  This column displays the bandwidth priority of High, Medium, Normal, or Low.

Name  This column displays the application, game, device, or port name.

Information  This column displays the port range or MAC address entered for your entry. If a pre-configured application or game was selected, there will be no valid entry shown in this section.

Remove  Click this option to remove an entry.

Edit  Click this option to make changes.

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Administration > Management

The Management screen allows the network’s administrator to manage specific Router functions for access and security.

Management

To ensure the Router’s security, you will be asked for your password when you access the Router’s browser-based utility. The default is admin.

Router Password  Enter a new password for the Router.

Re-enter to confirm  Enter the password again to confirm.

Web Access

Web Utility Access  HTTP (HyperText Transport Protocol) is the communications protocol used to connect to servers on the World Wide Web. HTTPS uses SSL (Secured Socket Layer) to encrypt data transmitted for higher security. Select HTTP or HTTPS. The default is HTTP.
Web Utility Access via Wireless  If you are using the Router in a public domain where you are giving wireless access to your guests, you can disable wireless access to the Router’s browser-based utility. You will only be able to access the utility via a wired connection if you disable the setting. Keep the default, Enabled, to allow wireless access to the utility, or select Disabled to block wireless access to the utility.

Remote Access

Remote Management  To permit remote access of the Router from the Internet (outside the local network), select Enabled. Otherwise, keep the default, Disabled.

Web Utility Access  HTTP (HyperText Transport Protocol) is the communications protocol used to connect to servers on the World Wide Web. HTTPS uses SSL (Secured Socket Layer) to encrypt data transmitted for higher security. Select HTTP or HTTPS. HTTP is the default.

Remote Upgrade  If you want to be able to upgrade the Router from the Internet (outside the local network), select Enabled. (You must have the Remote Management feature enabled as well.) Otherwise, keep the default, Disabled.

Allowed Remote IP Address  If you want to be able to access the Router from any external IP address, select Any IP Address. If you want to specify an external IP address or range of IP addresses, then select the second option and complete the fields provided.

Remote Management Port  Enter the port number that will be open to outside access. (When you remotely access the Router, you will need to enter the Router’s password.)

NOTE: When you are in a remote location and wish to manage the Router, enter http://xxx.xxx.xxx.xxx:yyyyy or https://xxx.xxx.xxx.xxx:yyyyy, depending on whether you use HTTP or HTTPS. Enter the Router’s specific Internet IP address in place of xxx.xxx.xxx.xxx, and enter the Remote Management Port number in place of yyyy.

UPnP

Universal Plug and Play (UPnP) allows the appropriate Windows operating system to automatically configure the Router for various Internet applications, such as gaming and videoconferencing.

UPnP  If you want to use UPnP, keep the default, Enabled. Otherwise, select Disabled.

Allow Users to Configure  Keep the default, Enabled, if you want to be able to make manual changes to the Router while using the UPnP feature. Otherwise, select Disabled.

Allow Users to Disable Internet Access  Select Enabled, if you want to be able to prohibit any and all Internet connections. Otherwise, keep the default, Disabled.

Backup and Restore

Backup Configurations  To back up the Router’s configuration settings, click this option and follow the on-screen instructions.

Restore Configurations  To restore the Router’s configuration settings, click this option and follow the on-screen instructions. (You must have previously backed up the Router’s configuration settings.)

Click Save Settings to apply your changes, or click Cancel Changes to clear your changes.

Administration > Log

The Router can keep logs of all traffic for your Internet connection.

Log

Log  To disable the Log function, select Disabled. To monitor traffic between the network and the Internet, keep the default, Enabled. With logging enabled, you can choose to view temporary logs.

View Log  To view the logs, click View Log.

Log

- Type  Select Incoming Log, Outgoing Log, Security Log, or DHCP Client Log.
• **Log**  The Incoming Log displays a temporary log of the source IP addresses and destination port numbers for the incoming Internet traffic. The Outgoing Log displays a temporary log of the local IP addresses, destination URLs/IP addresses, and service/port numbers for the outgoing Internet traffic. The Security log displays the login information for the browser-based utility. The DHCP Client Log displays the LAN DHCP server status information.

Click **Save the Log** to save this information to a file on your computer’s hard drive. Click **Refresh** to update the log. Click **Clear** to clear all the information that is displayed.

Click **Save Settings** to apply your changes, or click **Cancel Changes** to clear your changes.

**Administration > Diagnostics**

The diagnostic tests (Ping and Traceroute) allow you to check the connections of your network devices, including connection to the Internet. This screen also allows you to reset the Router.

**Reboot**

**Reboot**  Click **Reboot** to reset the Router.

**Diagnostics**

**Ping Test**

Ping checks the status of a connection.

**IP or URL Address**  Enter the address of the computer, device, or website whose connection you wish to test.

**Packet Size**  Enter the packet size you want to use. The default is 32 bytes.

**Times to Ping**  Enter the number of times you wish to test the connection. The default is 5.

**Start to Ping**  To run the test, click this option. The Ping Test screen shows if the test is successful. Click **Close** to return to the Diagnostics screen. Click **Stop** to stop the test.

**Traceroute Test**

Traceroute checks the performance of a connection.

**IP or URL Address**  Enter the address of the computer, device, or website whose connection you wish to test.

**Start to Traceroute**  To run the test, click this option. The Traceroute screen shows if the test is successful. Click **Close** to return to the Diagnostics screen. Click **Stop** to stop the test.
Administration > Factory Defaults

The Factory Defaults screen allows you to restore the Router’s configuration to its factory default settings.

**NOTE:** Do not restore the factory defaults unless you are having difficulties with the Router and have exhausted all other troubleshooting measures. Once the Router is reset, you will have to re-enter all of your configuration settings.

Factory Defaults

**Restore All Settings** To reset the Router’s settings to the defaults, click this option and then follow the on-screen instructions. Any settings you have saved will be lost when the default settings are restored.

Administration > Firmware Upgrade

The Firmware Upgrade screen allows you to upgrade the Router’s firmware. Do not upgrade the firmware unless you are experiencing problems with the Router or the new firmware has a feature you want to use.

**NOTE:** The Router may lose the settings you have customized. Before you upgrade its firmware, write down all of your custom settings. After you upgrade its firmware, you will have to re-enter all of your configuration settings.

Firmware Upgrade

Before upgrading the firmware, download the Router’s firmware upgrade file from the website, www.linksys.com/support.

**Please select a file to upgrade the firmware** Click Browse and select the extracted firmware upgrade file.

**Start to Upgrade** After you have selected the appropriate file, click this option, and follow the on-screen instructions.

**WARNING:** Do not interrupt the upgrade process. You should not turn off the power or press the Reset button during the upgrade process. Doing so may disable the Router.

Status > Router

The Router screen displays information about the Router and its current settings.

**Router Information**

**Firmware Version** The version number of the Router’s current firmware is displayed.

**Firmware Verification** The unique identifier of the firmware is displayed.

**Current Time** This time set on the Router is displayed.

**Internet MAC Address** The Router’s MAC Address, as seen by your ISP, is displayed.

**Host Name** The Host Name of the Router is displayed (if it was entered on the Setup > Basic Setup screen).

**Domain Name** The Domain Name of the Router is displayed (if it was entered on the Setup > Basic Setup screen).
Chapter 3: Advanced Configuration

Internet Connection

This section shows the current network information stored in the Router. The information varies depending on the Internet connection type selected on the Setup > Basic Setup screen.

For a DHCP connection, select **IP Address Release** or **IP Address Renew** as appropriate to release or renew a DHCP lease. For a PPPoE or similar connection, select **Connect** or **Disconnect** as appropriate to connect to or disconnect from the Internet.

Click **Refresh** to update the on-screen information.

Status > Local Network

The **Local Network** screen displays information about the local network.

**Local Network**

- **Local MAC Address**  The MAC address of the Router’s local, wired interface is displayed.
- **Router IP Address**  The Router’s IP address, as it appears on your local network, is displayed.
- **Subnet Mask**  The Subnet Mask of the Router is displayed.

**DHCP Server**

- **DHCP Server**  The status of the Router’s DHCP server function is displayed.
- **Start IP Address**  For the range of IP addresses that can be used by devices on your local network, the starting IP address is displayed.
- **End IP Address**  For the range of IP addresses that can be used by devices on your local network, the ending IP address is displayed.

**DHCP Clients Table**  Click this option to view a list of computers or other devices that are using the Router as a DHCP server.

DHCP Client Table

The **DHCP Client Table** lists computers and other devices that have been assigned IP addresses by the Router. The list can be sorted by Client Name, Interface, IP Address, and MAC Address. To remove a DHCP client, click **Delete**. To update the on-screen information, click **Refresh**. To exit this screen and return to the **Local Network** screen, click **Close**.

Status > Wireless Network

The **Wireless Network** screen displays information about your wireless network.

**Wireless Network**

- **MAC Address**  The MAC address of the Router’s local, wireless interface is displayed.
- **Mode**  The wireless mode used by the network is displayed.
- **Network Name (SSID)**  The name of the wireless network, which is also called the SSID, is displayed.
- **Channel Width**  The Channel Width setting (selected on the **Wireless > Basic Wireless Settings** screen) is displayed.
- **Channel**  The Channel setting selected on the **Basic Wireless Settings** screen is displayed.
- **Security**  The wireless security method used by the Router is displayed.
- **SSID Broadcast**  The status of the SSID Broadcast option is displayed.
Appendix A: Troubleshooting

Your computer cannot connect to the Internet.

Follow these instructions until your computer can connect to the Internet:

- Make sure that the Router is powered on. The Power LED should be lit and not flashing.
- If the Power LED is flashing, then power off all of your network devices, including the modem, Router, and computers. Then power on each device in the following order:
  1. Cable or DSL modem
  2. Router
  3. Computer
- Check the cable connections. The computer should be connected to one of the ports numbered 1-4 on the Router, and the modem must be connected to the Internet port on the Router.

The modem does not have an Ethernet port.

The modem is a dial-up modem for traditional dial-up service. To use the Router, you need a cable/DSL modem and high-speed Internet connection.

You cannot use the DSL service to connect manually to the Internet.

After you have installed the Router, it will automatically connect to your Internet Service Provider (ISP), so you no longer need to connect manually.

The DSL telephone line does not fit into the Router’s Internet port.

The Router does not replace your modem. You still need your DSL modem in order to use the Router. Connect the telephone line to the DSL modem, and then insert the setup CD into your computer. Click Set up your Linksys Router and follow the on-screen instructions.

When you double-click the web browser, you are prompted for a username and password. If you want to get rid of the prompt, follow these instructions.

Launch the web browser and perform the following steps (these steps are specific to Internet Explorer but are similar for other browsers):

1. Select Tools > Internet Options.
2. Click the Connections tab.
3. Select Never dial a connection.
4. Click OK.

The Router does not have a coaxial port for the cable connection.

The Router does not replace your modem. You still need your cable modem in order to use the Router. Connect your cable connection to the cable modem, and then insert the setup CD into your computer. Click Set up your Linksys Router and follow the on-screen instructions.

The computer cannot connect wirelessly to the network.

Make sure the wireless network name or SSID is the same on both the computer and the Router. If you have enabled wireless security, then make sure the same security method and key are used by both the computer and the Router.

You need to modify the settings on the Router.

Router settings can be modified using the Cisco Connect software, refer to How to Access Cisco Connect, page 15. To modify the advanced settings, go to Advanced Settings. Refer to Advanced Settings, page 15.

You want to access the browser-based utility from Cisco Connect.

To enter the browser-based utility from Cisco Connect, follow these steps:

1. Open Cisco Connect.
2. On the main menu, click Router settings.
3. Click Advanced settings.
4. Write down the username and password that are displayed. (To help protect your password, you can copy it to the Clipboard by clicking Copy Password.)
5. Click OK.
6. Your web browser automatically opens. Enter the username and password, and then click OK. (If you copied the password to the Clipboard in step 4, press Ctrl-V to paste it into the Password field.)

When you try to log into the browser-based utility, your password does not work.

Your wireless security password also serves as the browser-based utility’s login password. To see this password:

1. Open Cisco Connect.
2. On the main menu, click Router settings.
3. The Password is displayed on the left side of the screen.

WEB: If your questions are not addressed here, refer to our E2000 support section on the web, www.linksys.com/support/E2000
Appendix B: Specifications

<table>
<thead>
<tr>
<th>Model Name</th>
<th>Linksys E2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>Advanced Wireless-N Router</td>
</tr>
<tr>
<td>Model Number</td>
<td>E2000</td>
</tr>
<tr>
<td>Standards</td>
<td>802.11n, 802.11a, 802.11g, 802.11b, 802.3, 802.3u, 802.3ab</td>
</tr>
<tr>
<td>Ports</td>
<td>Power, Internet, and Ethernet</td>
</tr>
<tr>
<td>Buttons</td>
<td>Reset, Wi-Fi Protected Setup</td>
</tr>
<tr>
<td>LEDs</td>
<td>Ethernet (1-4), Wi-Fi Protected Setup, Wireless, Internet, Power</td>
</tr>
<tr>
<td>Cabling Type</td>
<td>CAT 5e</td>
</tr>
<tr>
<td>Number of Antennas</td>
<td>3</td>
</tr>
<tr>
<td>RF Pwr (EIRP) in dBm</td>
<td>17 dBm</td>
</tr>
<tr>
<td>Antenna Gain in dBi</td>
<td>Main Antenna*: 1.5 dBi Third Antenna: 2.2 dBi</td>
</tr>
<tr>
<td>UPnP able/cert</td>
<td>Able</td>
</tr>
<tr>
<td>Security Features</td>
<td>WEP, WPA, WPA2</td>
</tr>
<tr>
<td>Security Key Bits</td>
<td>Up to 128-Bit Encryption</td>
</tr>
</tbody>
</table>

Environmental

| Dimensions         | 7.95" x 6.3" x 1.34" (202 x 160 x 34 mm) |
| Weight             | 10.58 oz (0.30 kg)                        |
| Power              | 12V                                     |
| Certification      | FCC, CE, IC-03, Wi-Fi                    |
| Operating Temp.    | 32 to 104ªF (0 to 40ºC)                  |
| Storage Temp.      | -4 to 140ªF (~20 to 60ºC)                |
| Operating Humidity | 10 to 85% Noncondensing                  |
| Storage Humidity   | 5 to 90% Noncondensing                   |

* The Router has two main antennas.

Specifications are subject to change without notice.
Appendix C: Warranty Information

LIMITED WARRANTY

(U.S.A, Canada, Asia Pacific, Australia, New Zealand)

FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE.

This warranty is provided to you by Cisco Systems, Inc. or its subsidiary instead of Cisco Systems, Inc. (“Cisco”). Cisco warrants the hardware in this Cisco product against defects in materials and workmanship under normal use for the Warranty Period, which begins on the date of purchase by the original end-user purchaser and lasts for the period specified below:

- One (1) year for new product
- Ninety (90) days for refurbished product

Your exclusive remedy and Cisco’s entire liability under this limited warranty will be for Cisco, at its option, to (a) repair the product with new or refurbished parts, (b) replace the product with a reasonably available equivalent new or refurbished Cisco product, or (c) refund the actual purchase price of the product less any rebates and discounts, or (d) pay the cost of repair of the product. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. All products and parts that are replaced become the property of Cisco.

Cisco additionally warrants that any media on which the software may be provided will be free from defects in materials and workmanship under normal use for a period of ninety (90) days from the date of original purchase. Your exclusive remedy and Cisco’s entire liability under this limited warranty will be for Cisco, at its option, to (a) replace the software media, or (b) refund the purchase price of the software media.

EXCLUSIONS AND LIMITATIONS

This limited warranty does not apply if: (a) the product assembly seal has been removed or damaged, (b) the product has been altered or modified, except by Cisco, (c) the product damage was caused by use with non-Cisco products, (d) the product has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Cisco, (e) the product has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident, (f) the serial number on the Product has been altered, defaced, or removed, or (g) the product is supplied or licensed for beta, evaluation, testing or demonstration purposes for which Cisco does not charge a purchase price or license fee.

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OF SUCH DAMAGES. TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, IN NO EVENT WILL CISCO’S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. The foregoing limitations will apply even if any warranty or remedy provided under this limited warranty fails of its essential purpose.

If you live in and have purchased the product in Australia or New Zealand, the following two (2) paragraphs will apply in place of the preceding paragraph:

To the extent permitted by law, Cisco excludes liability for any lost data, revenue or profit, loss of the ability to use any third party products, software or services, and indirect or consequential loss, whether based in statute, common law (including negligence) or otherwise, arising out of or related to the use of or inability to use the product, software, or any services provided in respect of such product, software or service, even if Cisco has been advised of the possibility of such damages and Cisco limits its liability to an amount not exceeding the amount paid by you for the product.

Part V of the Trade Practices Act (1974) (C’th of Australia), corresponding consumer protection provisions of Australian State and Territory legislation and the Consumer Guarantees Act 1993 (New Zealand) (together, “Applicable Laws”) imply terms and warranties which operate to protect certain Australian and New Zealand purchasers of goods and services in various circumstances. Nothing in this warranty excludes, restricts or modifies any condition, warranty, right or remedy implied or imposed by any Applicable Laws which cannot lawfully be excluded, restricted or modified.

No Cisco employee, agent or reseller is authorized to make any verbal or written modification, extension or addition to this warranty, and Cisco expressly disclaims any such change to this warranty. If any portion of this limited warranty is found to be void or unenforceable, its remaining provisions shall remain in full force and effect.

OBTAINING WARRANTY SERVICE

If you have a question about your product or experience a problem with it, please go to www.myciscohome.com/support where you will find a variety of online support tools and information to assist you with your product. If the product proves defective during the Warranty Period, contact Cisco Technical Support (or, if you purchased your product from a service provider, contact the service provider) for instructions on how to obtain warranty service. The telephone number for Cisco Technical Support in your area can be found by clicking the “Contact Us” link on the home page of www.myciscohome.com. Have your product serial number and proof of purchase on hand when calling. A DATED PROOF OF ORIGINAL PURCHASE IS REQUIRED TO PROCESS WARRANTY CLAIMS. If you are requested to return your product, you will be given a Return Materials Authorization (RMA) number. You are responsible for properly packaging and shipping your product at your cost and risk. You must include the RMA number and a copy of your dated proof of original purchase when returning your product. Products received without a RMA number and dated proof of original purchase will be rejected. Do not include any other items with the product you are returning. Products returned for replacement must be returned to Cisco in the same country in which the original product was purchased. Defective product covered by this limited warranty will be repaired or replaced and returned to you without charge. Customers outside of the United States of America and Canada are responsible for all shipping and handling charges, custom duties, VAT and other associated taxes and charges. Repairs or replacements not covered under this limited warranty will be subject to charge at Cisco’s then-current rates.

TECHNICAL SUPPORT

This limited warranty is neither a service nor a support contract. Information about Cisco’s current technical support offerings and policies (including any fees for support services) can be found at www.myciscohome.com/support.

Please direct all inquiries to: Cisco, 120 Theory, Irvine, CA 92617.
Appendix D: Regulatory Information

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment or devices
- Connect the equipment to an outlet other than the receiver’s
- Consult a dealer or an experienced radio/TV technician for assistance

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

IEEE 802.11b or 802.11g operation of this product in the USA is firmware-limited to channels 1 through 11.

Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003 and RSS-210.

Operation is subject to the following two conditions:
1. This device may not cause interference and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the EIRP is not more than required for successful communication.

Industry Canada Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Restrictions in the 5 GHz Band

1. The device for the band 5150-5250 MHz is only for indoor usage to reduce the potential for harmful interference to co-channel mobile satellite systems.
2. This device has been designed to operate with an antenna having a maximum gain of 4 dBi and 3.5 dBi at 2.4 GHz and 5 GHz respectively. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

Safety Notices

WARNING: Do not use this product near water, for example, in a wet basement or near a swimming pool.

WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

WARNING: This product contains lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.

Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord.
Because high power radars are allocated as primary users (meaning they have priority) in 5250-5350 MHz and 5650-5850 MHz, these radars could cause interference and/or damage to licensed exempt LAN devices.

Additional requirements for the band 5600-5650 MHz: Until further notice, devices subject to this Section shall not be capable of transmitting in the band 5600-5650 MHz, so that Environment Canada weather radars operating in this band are protected.

Avis d’Industrie Canada

Cet appareil numérique de la classe B est conforme aux normes NMB-003 et RSS210 du Canada.

L'utilisation de ce dispositif est autorisée seulement aux conditions suivantes :
1. il ne doit pas produire de brouillage et
2. il doit accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif.

Avis d'Industrie Canada concernant l'exposition aux radiofréquences

Ce matériel est conforme aux limites établies par IC en matière d'exposition aux radiofréquences dans un environnement non contrôlé. Ce matériel doit être installé et utilisé à une distance d'au moins 20 cm entre l'antenne et le corps de l'utilisateur.

L'émetteur ne doit pas être placé près d'une autre antenne ou d'un autre émetteur, ou fonctionner avec une autre antenne ou un autre émetteur.

Restrictions dans la bande 5 GHz

1. L'appareil pour la bande de 5 150 à 5 250 MHz est conçu pour usage à l'intérieur seulement afin de réduire le potentiel d'interférences pour les systèmes mobiles par satellite qui utilisent le même canal.
2. Cet appareil est conçu pour fonctionner avec une antenne ayant un gain maximal de 4 dBi à 2,4 GHz et de 3,5 dBi à 5 GHz. Les antennes ayant un gain plus élevé sont strictement interdites par Industrie Canada. L'impédance d'antenne requise est de 50 ohms.

Du fait que les radars haute puissance ont la priorité dans les bandes 5 250-5 350 MHz et 5 650-5 850 MHz, ils pourraient causer des interférences ou endommager les périphériques réseau sans fil.

Autres restrictions pour la bande 5 600-5 650 MHz : sauf avis contraire, les périphériques concernés par cette section ne doivent pas être capables de transmettre dans la bande 5 600-5 650 MHz afin de protéger les radars d'Environnement Canada qui l'utilisent.

Wireless Disclaimer

The maximum performance for wireless is derived from IEEE Standard 802.11 specifications. Actual performance can vary, including lower wireless network capacity, data throughput rate, range and coverage. Performance depends on many factors, conditions and variables, including distance from the access point, volume of network traffic, building materials and construction, operating system used, mix of wireless products used, interference and other adverse conditions.

Avis de non-responsabilité concernant les appareils sans fil

Les performances maximales pour les réseaux sans fil sont tirées des spécifications de la norme IEEE 802.11. Les performances réelles peuvent varier, notamment en fonction de la capacité du réseau sans fil, du débit de la transmission de données, de la portée et de la couverture. Les performances dépendent de facteurs, conditions et variables multiples, en particulier de la distance par rapport au point d'accès, du volume du trafic réseau, des matériaux utilisés dans le bâtiment et du type de construction, du système d'exploitation et de la combinaison de produits sans fil utilisés, des interférences et de toute autre condition défavorable.

This document contains important information for users with regards to the proper disposal and recycling of Cisco products. Consumers are required to comply with this notice for all electronic products bearing the following symbol:

![WEEE Symbol]

**English - Environmental Information for Customers in the European Union**

European Directive 2002/96/EC requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

**Español (Spanish) - Información medioambiental para clientes de la Unión Europea**

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desecharlo correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

**Français (French) - Informations environnementales pour les clients de l’Union européenne**

La directive européenne 2002/96/CE exige que l’équipement sur lequel est apposé ce symbole ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L’élimination et le recyclage en bonne et due forme ont pour but de lutter contre l’impact néfaste potentiel de ce type de produits sur l’environnement et la santé publique. Pour plus d’informations sur le mode d’élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l’endroit où vous avez acheté le produit.

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